

Health Services Information for Students

We want to wish you an early welcome back to SUNY Oswego. We are providing some information for you regarding Health Services on campus.

1. **DAILY SYMPTOM SCREENING:** You will be asked to complete a Daily Health/Symptom Screening form to start the day when you first arrive on campus. This form will be located under your Patient Portal: <http://oswego.medicatconnect.com>. Log in using your Laker NetID and password. The form will be located under the heading "COVID-19" (not under forms). The form is called Symptom Tracker Students. The daily health screen needs to be completed by ALL SUNY Oswego residential students (living on campus) AND ANY SUNY Oswego student that will be coming onto campus for any reason (ex: off campus or online only student).
2. Your Covid Status on your Patient Portal is a daily update that shows your current status. Please see the portal for more information
3. We NO LONGER TAKE WALK-IN appointments. This includes walking in for other things as well. If you need anything or have any questions, please call us ahead of time.
4. COLD CLINIC/SELF-CARE CLINIC is currently suspended. This means we are not offering over-the-counter (OTC) medications at this time. We are hoping to open up this option as time moves forward. If we open this up, we will send out a notification. Please bring to campus with you general OTC medicine that you may need in case you get sick or injured. Please also bring a thermometer. We will continue to offer emergency contraceptive pills (ECP) for a cost, but if you need this, you must call us.
5. **TEXT MESSAGING:** You may now opt-in/out for a new texting service. Messages will include appointment reminders, secure message notifications, and other important updates. You may opt-in by completing this form on the Patient Portal.
6. **CLINIC UPDATES:**
Well appointments will be during the mornings (includes physicals, injuries, rashes without other illness, men's/women's health issues, STI testing, nurse visits).

Sick appointments will be during the afternoons.

Telemedicine (virtual) appointments can be either morning or afternoon. We use the platforms Doximity or Doxy.me.

Making an appointment: You can schedule an appointment through the Patient Portal or by calling us. You will be asked to complete a COVID Screening form prior to any in-person visits (this form will be on the Patient Portal under your upcoming appointments).

Arrival: We will have a one-way up and a one-way down and markers on the floor for proper distancing. Please follow this signage. MASKS MUST BE WORN.

Checking In: You will be greeted outside the office of Health Services. You will be asked to check in via your mobile phones (also through the Patient Portal). There will be two waiting areas. Please use the waiting area you are assigned.

Check in for telemedicine visits will also be through the Patient Portal - you will get more information prior to your telemedicine visit.

COVID testing: If covid testing is needed, it will NOT be done in the office/exam rooms. It may be done under a tent outside of Hewitt OR setup with a local testing facility. Testing will only be done by appointments and only for symptomatic students.

Payment: Payment for an in-house costs (i.e., ECP, HIV tests, etc) are recommended to be received with exact cash, credit/debit card, or by billing the charge to your student account. We will not be making change. Please make sure your insurance information is up-to-date (this can be checked on the portal).

Weekend/after hours: If concerned about COVID symptoms or other illness, you can utilize the CDC COVID symptom tracker and/or contact Fonemed (<https://www.oswego.edu/walker-health-center/hours-operationafter-hours-care>). If you live on-campus and get tested for COVID after hours or over the weekend, please contact Res. Life ((315) 312-2246). If you have any severe life threatening symptoms, please call 911 or go to the Emergency Room.