

HI-TIDE

A Parent and Supporter's Guide to SUNY Oswego



OSWEGO
STATE UNIVERSITY OF NEW YORK
NEW STUDENT ORIENTATION

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DINING, BOOKS AND MORE!

STEVE MCAFEE, INTERIM GENERAL MANAGER OF AUXILIARY SERVICES

As a proud alumnus of SUNY Oswego, I look forward to your student joining the Oswego family. I am happy that your student has chosen to pursue their studies here on the shore of Lake Ontario and am sure they will find the experience to be as rewarding as watching the beautiful sunsets.

I know that going away from home to attend college with unfamiliar surroundings, students, teachers, and living arrangements can be a disconcerting experience. I have lived in the area and have been employed on campus for several years and welcome you and/or your son or daughter to contact me with any questions you may have. If I don't know the answer, I will find the person who would be best able to help and get back to you. I, and the faculty and staff here, will do whatever we can to help make the transition to life at SUNY Oswego as seamless as possible. I wish your student the best of luck while here and in their future pursuits!

WHAT IS AUXILIARY SERVICES?

AZIZBEK SARIMSAKOV, CLASS OF 2024

Welcome to SUNY Oswego! We are thrilled to have your student(s) on our campus! Like Steve mentioned, there are so many unknowns when it comes to this transition. Thankfully, we have amazing services to help with this transition and answer questions. Auxiliary Services is one of the biggest parts that help Oswego run! They oversee dining, textbooks, the college store, and much more. Auxiliary Services, Inc. is a not-for-profit organization that serves SUNY Oswego students, faculty, and staff. Additionally, Auxiliary Services supports over 60 events on campus throughout the year, including the involvement fair, Laker Launch and Friends and Family Weekend. Students may also be employed by Auxiliary Services and work at one of our four dining centers, retail cafes and food venues or the college stores. More than 750 students work for Auxiliary Services during a regular academic year. As you may already know, Auxiliary Services will provide delicious and fresh goods to your students on a daily basis. We are proud to have diverse and convenient dining options on our campus. Breakfasts, lunches, dinners, brunches, and late-night suppers are offered to SUNY Oswego par excellence.



RESIDENTIAL DINING

There are four dining centers maintained on SUNY Oswego's campus—Lakeside, Cooper, Pathfinder and Littlepage. Depending on where the student lives, they will be able to dine in at one of these centers at their convenient locations. Students are not limited to the dining hall nearest to them and may pick and choose where they eat!

For your student's first semester at Oswego, if they are living on campus, they can have the Unlimited Meal Plan or 19 swipes a week. All of our dining halls are a "swipe when you enter, and then eat all you care to" style. The unlimited plan is a way to come and choose as you like whenever the dining halls are open. The majority of our full-time residential students believe this is the best option based on their schedules and the flexibility the plan offers. Students and supporters can see the dining menu every day on the Oswego mobile app. Here, students can also see the nutrition labels of everything being served that day, including dietary restrictions such as GF or VE. If requested, students can also meet with Auxiliary Services' registered dietitian, Kathryn Szklany. Students will also be provided with "Laker Dining Dollars" or "Oswego Money" that can be spent outside of college dining hours or at retail locations around campus. Students can use Laker dollars to order food from Domino's Pizza, Oswego Sub Shop, and other food services in Oswego using GetApp.

If your student is not living on campus—we have meal options for them as well! We offer "block plans" where you can purchase a block of 10, 20 or 50 meals for the whole semester. Commuter students also have the ability to upload Laker Dining Dollars to use at any dining center or retail locations on campus, and off-campus locations through the GetApp.



TEXTBOOKS AND MORE!

On the textbook order page, your student is able to order and look up textbooks by department or course. Through the bookstore (not to be confused with the college store – that is apparel and swag only) your students can purchase new or used textbooks required by the professor. Our bookstore has a program that compares its prices to Amazon and matches or beats the price to its best ability. They also offer new textbooks at a 10% discount. Students can purchase their textbooks ahead of time via the professor's syllabi or their myOswego page. Our student staff recommends getting the textbooks the first week of classes. This way they can meet the professor and their classmates first. Your student can pick their textbooks up from Penfield Library, Lanigan Hall, Seneca, Onondaga and Lakeside Residence Halls via the newly installed delivery lockers. More pop-up locations will be added so please look on their webpage for more information. You can also have them delivered to the front desk of their residential building. If your student needs any school supplies such as notebooks, binders or folders, they can also purchase them in the Lanigan store. If you have any questions, you can reach out to thestore@oswego.edu.

HEALTH INSURANCE WAIVER

All SUNY Oswego students are required to pay a mandatory Health fee for the Health Center on campus which will be billed at the beginning of each semester. In addition, all full-time undergraduate and graduate students are required to provide proof of insurance by submitting a waiver. This proof is separate from the information shared with Mary Walker Health Center through Medicaat. Every student has the health insurance fee listed on their tuition bill until they waive it. The waiver must be submitted by September 15, 2021. If not, the fee can no longer be waived. Coverage begins August 1, and if paid for both semesters, students will be covered through July 31 of the following year. Full-time undergraduate and graduate students will see the charge for the insurance of \$720 on the Fall bill. If the student is already covered by health insurance, they can submit a waiver form on the Auxiliary Services webpage. If the request is approved, the health insurance charge will be removed from the bill. Submission in the fall semester waives charges for both fall and spring. The waiver must be submitted *annually*. Be sure to check that your health insurance will cover your student during their time at Oswego. The Walker Health Fee is a separate mandatory charge that supports Health Services.



CONTACT LIST

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Auxiliary Services
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auxserv@oswego.edu

ID and Dining
(315) 312-2588
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Please note: SUNY Oswego's official form of communication is college email. Please encourage your student to check their email daily for important messages from their academic advisor, campus offices, and more.