

QUICK GUIDE TO STUDENT CONCERNS



“I feel like I just don’t have friends here.”

Have you tried:

- ▶ **Student Involvement/ The Point**
 - Joining Student Organizations
 - The Student Involvement Fair
 - Fraternity and Sorority Life
- ▶ **Residence Life**
 - Programs hosted by their RA or around the building
- ▶ **Student Employment**
 - See Question 2, “I’m having money trouble.”
- ▶ **Office of Experiential Courses and Engaged Learning (EXCEL)**
 - Internships and Co-ops
 - Mentor Scholar Program
- ▶ **Athletics**
 - Intramurals/Athletics App
- ▶ **Campus Life**
 - Events and Activities
- ▶ **Counseling Services**
 - Let’s Talk

“I’m having money trouble.”

Have you tried:

- ▶ **Office of Student Accounts**
 - Fee/Tuition Breakdown
- ▶ **Student Employment**
 - ID & Dining Services
 - Residence Life
 - New Student Orientation
 - Marano Campus Center
 - Auxiliary Services
 - Athletics

“I keep getting bad grades.”

Have you tried:

- ▶ **Attending Professors Office Hours**
- ▶ **Office of Learning Services**
 - Tutoring Center
 - Writing Center
- ▶ **Advisement Center**
 - Meet with your Academic Advisor (Can find assigned advisor on myOswego)
 - Academic Success Workshops
 - Advisement Guides

“I don’t know or can’t get the classes I want.”

Have you tried:

- ▶ **Advisement Center**
 - Advising Appointment (Can find assigned advisor on MyOswego)
 - Degree Works

“I feel sick.”

Have you tried:

- ▶ **Health Services**
- ▶ **Calling FOMEMED at (877) 617-9538**
- ▶ **WellNow Urgent Care**
- ▶ **Oswego Hospital Emergency Room**
- ▶ **Lake Ontario Prompt Medical Care**

“I’ve been feeling really depressed lately.”

Have you tried:

- ▶ **Counseling Services**
 - Individual & Group Counseling
 - Consultation
 - Psychiatric Evaluation
 - Peer2Peer Educators

“I’m supposed to apply for a job/internship/graduate school and I have no idea how.”

Have you tried:

- ▶ **Career Services**
 - Individualized Career Coaching
- ▶ **Office of Experiential Courses and Engaged Learning (EXCEL)**

“I’m really worried about my own lifestyle choices.”

Have you tried:

- ▶ **Dean of Students Office**
 - Peer Educators
 - Alcohol and Drug Counseling
 - SafeZone Training

“My roommate is awful and I simply can’t stand them.”

Have you tried:

- ▶ **Talking to your roommate or RA**

“I don’t know where to park. My permit is invalid.”

Have you tried:

- ▶ **Parking Services**
 - Permits
 - Appeals
 - Campus Parking Maps

“I can’t connect to the WiFi. I don’t know the cable channel listing. My Lakernet ID doesn’t work.”

Have you tried:

- ▶ **Campus Technology Services**

“I could really use classroom accommodations.”

Have you tried:

- ▶ **Accessibility Resources**
 - Exam Accommodations Request Form
 - Support Services

For Any Emergency

Call:

- ▶ **University Police**
 - (315) 312-5555

NEW STUDENT ORIENTATION

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(315) 312-5522
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oswego.edu/orientation