

# Upcoming Workshops

September 10, 2024

PSWP Workshops are for PEF-Represented and Management/Confidential Employees. To register and see the full descriptions, visit the Statewide Learning Management System (SLMS) at <https://nyslearn.ny.gov>.

For additional information regarding currently available offerings, please check PSWP Course Offerings at [pswp.info](https://pswp.info).

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## Virtual

### Trauma-Informed Care (with CE hours) - Virtual

In this workshop, participants will explore the pervasive nature of human trauma and its consequences as well as learn best practices for providing effective trauma-informed care. (6 approved Licensed Master Social Worker, Licensed Clinical Social Worker, Licensed Mental Health Counselor continuing education contact hours).

**Dates/Time:** 10/7/24 & 10/8/24; 9:00am – 12:00pm

**Location:** Virtual, Zoom

**Provider:** Northern Rivers/SATRI

**Registration Deadline:** 9/30/24

[Sign up for Trauma-Informed Care \(with CE hours\) - Virtual in the SLMS \(sign in required\)](#) You can also search “Learning” in the SLMS for “PSWP\_6352” to locate.

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## Western

### Principles of Investigative Techniques

This two-day workshop provides employees with an introduction to the investigation process for purposes of fact-finding and information gathering in regards to compliance, violations, fraud, and abuse. The course covers four main topics: investigative interviewing, note taking, preparing investigative reports, and testifying. The course examines techniques for interviewing various subjects including: complainants, witnesses, victims, and employees. Additionally, participants will learn how to prepare for and conduct investigative interviews, strategies for detecting deception, when and how to take notes, how to prepare investigation reports using interview notes, and how to present testimony based on the investigation process. The workshop relies on interaction between the instructor and participants with case studies and practical exercises.

**Date/Time:** 10/8/24 & 10/9/24; 9:00am – 4:00pm

**Location:** Monroe Community College Economic & Workforce Development Center, Rochester, NY

**Provider:** Monroe Community College Economic & Workforce Development Center

**Registration Deadline:** 10/1/24

[Sign up for Principles of Investigative Techniques in the SLMS \(sign in required\)](#). You can also search “Learning” in the SLMS for “PSWP\_6348” to locate.

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To see the policy on equal opportunity and reasonable accommodation, visit the PSWP website at [www.pswp.info/eora.cfm](http://www.pswp.info/eora.cfm).

If you are enrolled and unable to attend, please contact PSWP customer service at [PSWPRegistration@albany.edu](mailto:PSWPRegistration@albany.edu) immediately or no later than three (3) days prior to the delivery date to allow a person on the waitlist a chance to attend.

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The Public Service Workshops Program is funded through a negotiated agreement between the State of New York and the Public Employees Federation, AFL-CIO, and through additional management/confidential funds. The program is administered by the Professional Development Program, Rockefeller College, University at Albany, through The Research Foundation of the State of New York, under contract with the Office of Employee Relations.