

STATE OF NEW YORK

OFFICE OF THE STATE COMPTROLLER

Attention NYSPO Users:

Subject: NYS Payroll Online (NYSPO) Important Message Update

Date Issued: July 28, 2025

Purpose: To provide information regarding NYSPO

Please read this important update regarding NYS Payroll Online (NYSPO):

- As of July 28, 2025, NYSPO will be fully available. This includes view access to existing employee information, including Form W-2, and employee update access for email, address, direct deposit, and tax withholding information.
- To ensure your credentials remain safe when utilizing NYSPO – ONLY login the right way by entering the direct URL (<https://www.osc.ny.gov/state-agencies/payroll/nyspo>) or go to [osc.ny.gov](https://www.osc.ny.gov) > NYS Payroll Online > Sign in.
- Not using the correct URL could result in your credentials being compromised. Users should be especially careful not to click on links resulting from searches for NYS payroll using search engines as they may be fraudulent.
- We recommend you verify your NYSPO email at each login. This email is used to notify you of any changes made to your NYSPO email address, payroll address, tax withholding, or direct deposit information. This email will also be used to contact you if we are alerted of any suspicious activity. It is imperative that if you receive an email indicating a change was requested, including but not limited to your address or bank information, and you did not initiate this request, please alert your payroll office and NYSPO at "NYS Payroll Online" <NYSPOHelp1@osc.ny.gov> immediately.

7/28/2025