Overview of The Advisement Center

First Year Advisement
Walk In Advisement
Success Workshops
EDU 104, Academic Probation
Peer Mentoring
Advisor Training
Starfish
Transfer Services
Summer Communication
Orientation
Advisement Prior to the Semester

1. Student pays deposit
2. Advisor is assigned (both freshman and transfer)
3. Advisor outreach (text, call, email)
4. Student registers for Orientation
5. Advisor creates schedule (additional outreach if needed)
6. Orientation

(Summer and Winter sessions)
Advisement During the Semester

Fall Semester
- Course selection and registration
- College success strategies
- Midterm grade review
- Starfish flags and AP
- General questions
- Walk In Advisement
- Registration workshops

Spring Semester
- Same services as the Fall
- Preparation for Faculty Handoff
- Students are reassigned to the Department (May 11-22)
Who’s on the Team?

Advisement Center Contact
Fall 2019

1130 total student meeting
45% walk in
55% appointments
Who visited the Center?

- 82.7% first year students
- 9.9% transfers
- 7.4% So/Jr/ Sr/ Grad
Why did they visit?

- 75.8% General Advising
- 11.6% Academic Success
- 8.9% Course Withdrawal
Remote Advising

- Zoom waiting room with evening hours (walk in advisement)
- Advisor Resources Document
- Strategic Communication plan
- Success workshop videos with assessment
- Weekly roundtable discussions (all advisors)
Remote Advising

- Continued AP advisement via Zoom
- Continued Regular advisement via Zoom
- Summer communication as planned (incoming Fall 20 students)