



ALL STAFF MEETING 2017

FACILITIES SERVICES



AGENDA

Employee Recognition

Mission

Goals

Solution Group Review

2017 initiatives

We Want You!

Organization

Major Projects Updates

Maintenance & Operations Updates

Environmental Health & Safety Updates

Future Meetings

Thank You!

EMPLOYEE RECOGNITION

10 Years

- Scott Bennett
- Clue Gilman
- James Hibbert
- Lisa Hotaling
- Preciosa Loomis
- Shirley McCarthy
- Edwin Munger
- Ronald Randall

15 Years

- Mario Bustillo
- Beth MacDougall
- Thomas Murray
- Andrew Salvagni

20 Years

- Brian Bateman
- Gerald Holden
- Kevin Shea

25 Years

- Mary Philips
- Lisa Alvarado

30 Years

- Eddie DeLaCruz
- Paula Dowdle
- Thomas Hibbert
- Arthur Patton
- Robert Henderson

35 Years

- Michael Flack
- Kathleen Walpole

40 Years

- John Ferlito

EMPLOYEE RECOGNITION

Current Honorees - 510 Years Service Experience

All Facilities - 3,500+ Years



QUESTIONS?

FACILITIES SERVICES ALL STAFF MEETING 2017

MISSION



Facilities Services' mission is to ensure a safe, clean, comfortable, attractive and sustainable physical environment for the campus.

GOALS



To become
“The Best Damn
Facilities Services in
the World!”

GOALS

- One Group Initiative
- Work Force Assessment
- Employee Survey
- Solution Groups
- Year 1 Initiatives**



QUESTIONS?

SOLUTION GROUP REVIEW

GROUPS

- 1 - Utilities
- 2 - Office Administration
- 3 - Trades
- 4 - Custodial
- 5 - Custodial
- 6 - Professionals
- 7 - Building Trades
- 8 - Supervisors
- 9 - Custodial

SOLUTION GROUP REVIEW

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Group 1: Improve the work order system by partnering with the TMA Committee to achieve less administrative burden, greater flexibility and more dependability of data.

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Group 2: Effective communication begins on Day 1 to ensure new employees are welcomed, team members who are informed and understand expectations through pride, principles, and trust; in support of the mission statement of Facilities Services and the campus.

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Group 3: Positively impact the Major Project Process and increase the effectiveness of contractor performance while on the work site and following their departure. Shoddy work and work simply not getting done are areas that need significant improvement.

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Group 4: Relationships between many parties are strained. Mutual respect is lacking. The goal should be clear expectations regarding duties, respectful and clear communications and a balance of criticism and praise.

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Group 5: Find the good morale. Encourage more positive feelings. Better relationships with all employees and with maintenance and operations. Communications can and should be improved. When done poorly, it is a morale buster.

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Group 6: Breakdown silo mentality to improve communication throughout the department as well as the campus, starting with the TMA work order response time.

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Group 7: The current lack of planning, transparency, and communication in our organization leads to a “smoke and mirror” or “back burner” approach to every day maintenance and major projects.

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Group 8: Revamp the “Yellow Card” Input System and materials to result in an improved work data collection system. It is necessary to address because the Yellow Card information is relied upon by Management and is used in a variety of ways.

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Group 9: Improve communication in order to improve how we all work together. Treat everyone with dignity and respect. Accept all of the differences that exist in others.

2017 INITIATIVES

GROUPS

TASKS

3, 7

Combined with major projects - Develop stronger pre-design communication and spec lists for contractors to abide by. Give Trades a Voice!

4, 5, & 9

Using a survey input strengthen the way we talk to one another. Make our work place better.

1

Partner with TMA Committee to have a voice in TMA decision making.

8

Make the Yellow Card System work better.

2

Create a new employee orientation that effectively introduces people to Facilities Services.

6

Improve Service and Response Time with TMA Work Orders.

AVAILABLE ON WEBSITE

OVERSIGHT COMMITTEE

Leadership

Mitch Fields | Amy Plotner | Mary DePentu | Allen Bradberry | Eric Foertch

Implementation

Larry Gettino | Charlene Walthert | Jason Mirisoloff | Michelle Turner
Kevin Knopp | Becky Kempney | Cindy DeWolf | Lori Cook | Aaron Johnson

Group Dellegates (Primary)

Group 1: Beth Gentile

Group 2: Betsy Sippel

Group 3: Joe Scanlon

Group 4: Gabe Gonzales

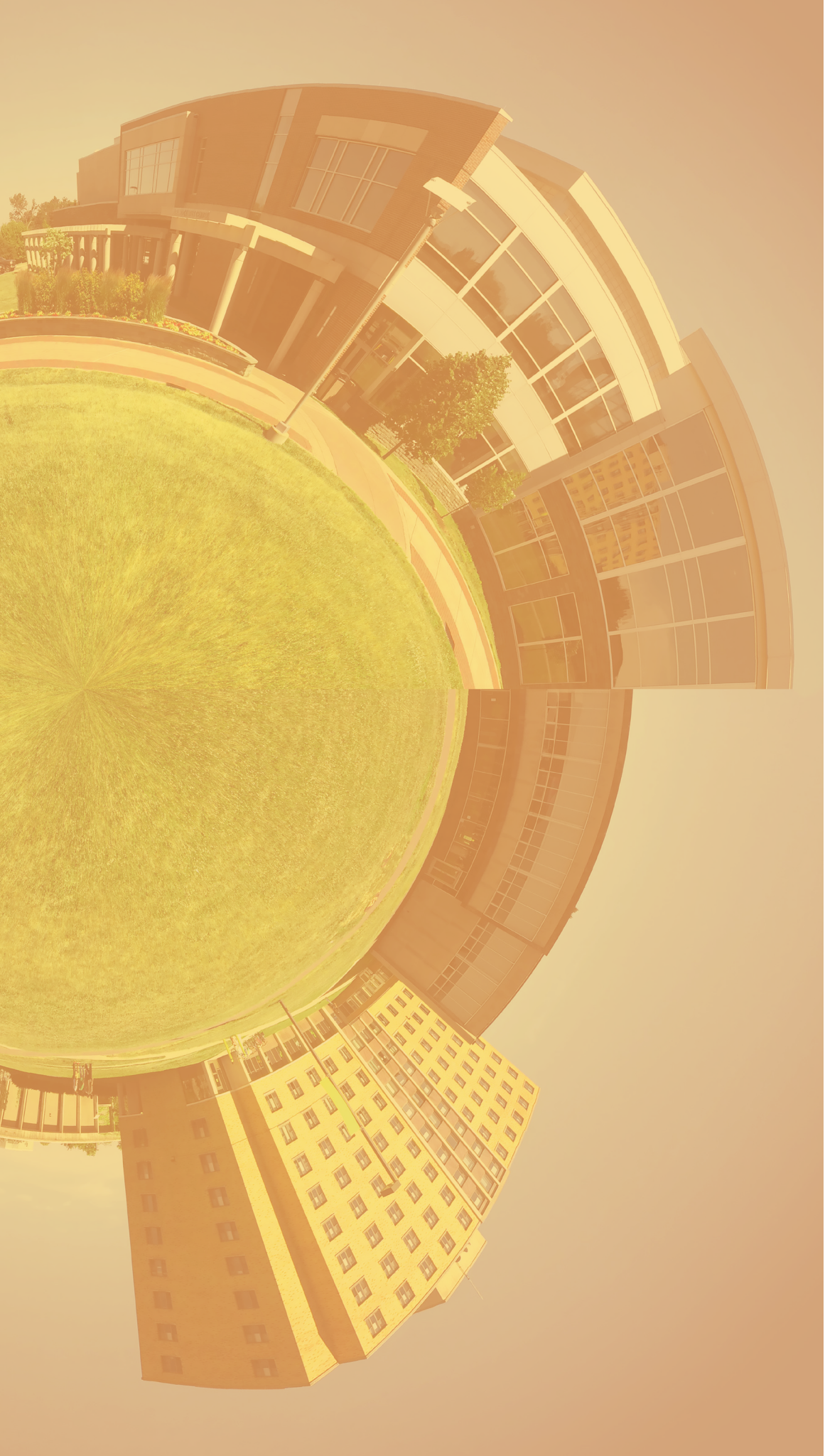
Group 5: Sherri Devercelly

Group 6: Marissa Specioso

Group 7: Brit Hollenbeck

Group 8: Jeff Monette

Group 9: Nancy Wilcox



WE WANT YOU!

2017 Backfill and New Committees

2018 Solutions Groups

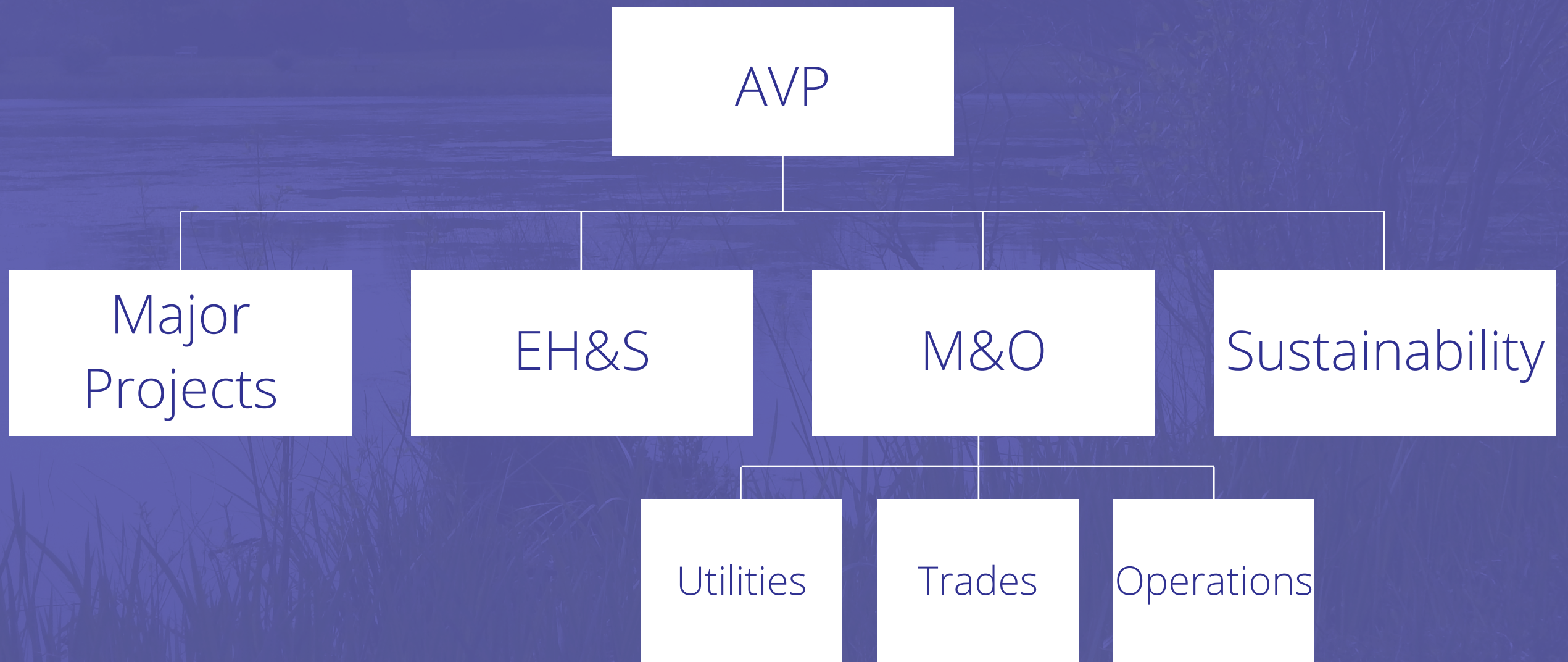
Fill Out Paperwork

QUESTIONS?

FACILITIES SERVICES ALL STAFF MEETING 2017

FACILITIES SERVICES

ORGANIZATION



ORGANIZATION

MAINTENANCE & OPERATIONS

AVP

J. Mitchell Fields

Director

Mary DePentu

Assistant Director

Utilities

- Plumbing
- HVAC
- Electrical
- CHP

Assistant Director
Jason Mirisoloff

Trades

- Furniture
- BTC
- BTF

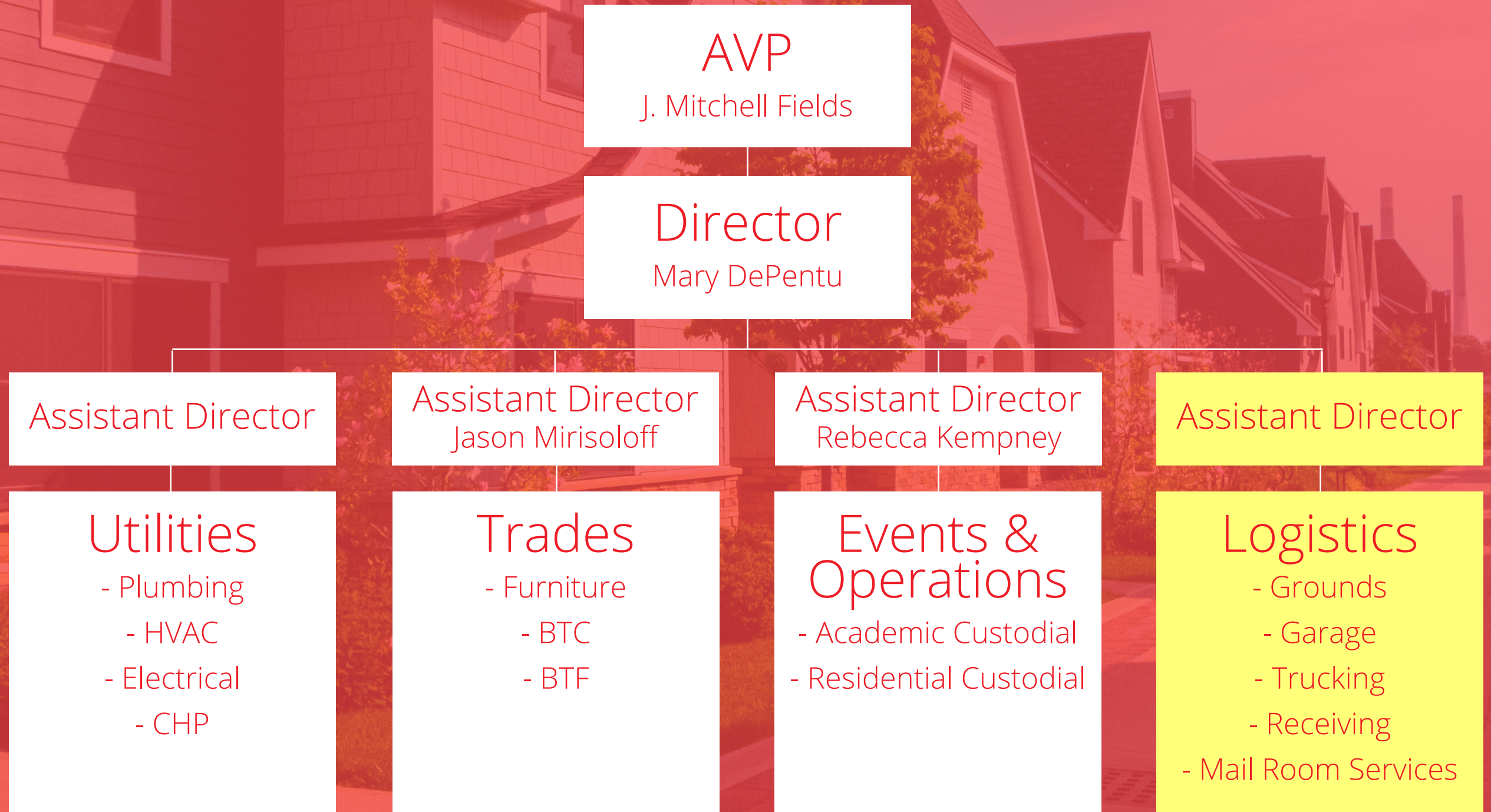
Assistant Director
Rebecca Kempney

Operations

- Academic Custodial
- Residential Custodial
 - Grounds
 - Garage
 - Trucking
 - Receiving

ORGANIZATIONAL CHANGES

MAINTENANCE & OPERATIONS





QUESTIONS?

MAJOR PROJECTS UPDATE

Construction

Rehab Scales Hall
SOE Phase III (Wilber)
Tyler Hall Renovations
Student Activity Space
Replace Lee Window & Doors
Culkin Hall Data Center



Design

Mary Walker Health Center
Drinking Fountains (Campus)
Rehab Cold Storage (Comm.)
Culkin Hall Elevator Upgrades
Rehab Permaculture Garden
MCC Arena Ice Compressor



MAJOR PROJECTS UPDATE

5 Year Plan

FY 17/18

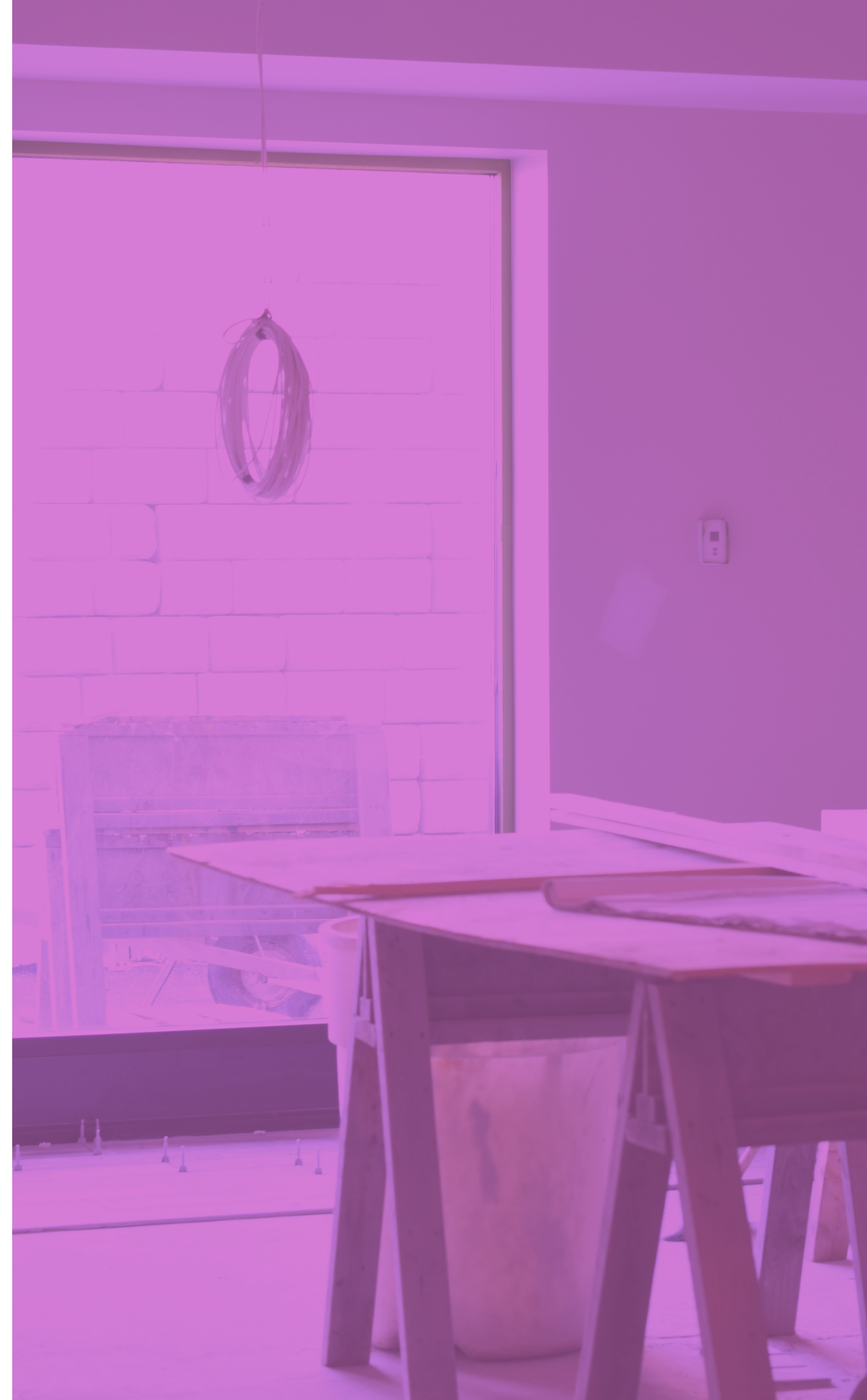
Project Name	Project Cost
MCM & Site Reps	\$700,000
Campus-wide Steam Submetering	\$120,000
Reconstruct Pedestrian Pathway Lighting Campus Spine.....	\$624,700
Replace 2 Elevators Culkin Hall/Asset Works.....	\$765,000
Reconstruct Convocation Center Ice Arena Refrigeration	\$750,000
Renovate Hewitt Hall for SCMA - Design	\$2,500,000
Replace 5 Generators: Culkin, Hewitt, Lanigan, Penfield, & Sheldon - Design	\$225,000
Replace 4 Boilers: Comm., Cooper, Laker, Maint. - Design	\$125,000
New Parking Office	\$600,000
Selective Replacement of Sheldon Terracotta	\$1,500,000
	\$16,191,114

FY 18/19

Project Name	Project Cost
MCM & Site Reps	\$1,275,000
Renovate Mary Walker Health Center - Phase 1 Construction	\$1,200,000
Elevator Replacements - 3 Buildings: Design	\$225,000
Tyler Exterior Rehab - Design - Balance of Work.....	\$800,000
Replace 5 Generators: Culkin, Hewitt, Lanigan, Penfield, & Sheldon - Construction.....	\$1,725,000
Replace Roofs: Commissary, Poucher, Lanigan - Design.....	\$300,000
Replace Roofs: Commissary, Poucher, Lanigan - Construction	\$2,200,000
Replace 4 Boilers: Comm., Cooper, Laker, Maint. - Construction.....	\$1,250,000
Replace Roofs: Littlepage DH, Mahar Hall - Design.....	\$175,000
	\$19,750,000

MAINTENANCE & OPERATIONS UPDATE

Install Submeters (Campuswide)
OBCR Relocation (Downtown)
Carbon Monoxide Detectors
Sheldon Hall 102 Rehab - OIEP
Space Expansion in Biology Dept.
Mahar 212-213 Space Reassignment
Lanigan 1st Floor VAT
Culkin Hall Graduate Studies - Carpet
Lanigan - Rehab Comm. Studio
Exterior Wayfinding Signage
Sheldon Upgrades to Loading Dock



ENVIRONMENTAL HEALTH & SAFETY UPDATE

Wifi Hole Drilling (Seneca, Cayuga, Oneida)

Lee Hall Fuel Tank Removal

Shoreline Assessment

Health & Safety Upgrades

- Eye Wash Station
- Refrigerant Alarms
- CO Detectors



FUTURE MEETINGS

All Staff Meeting - Once a Year

Other meetings - 3x a Year

- Approximately 50 People

The image shows the exterior of the Marano Campus Center, a modern building with large glass windows and a stone base. The entire image is overlaid with a semi-transparent red filter. The word "QUESTIONS?" is written in large, white, bold, sans-serif capital letters across the center of the image. In the foreground, there is a paved walkway, a tall light pole, and some landscaping including trees and grasses. The building's name "MARANO CAMPUS CEN" is visible on a sign above the entrance.

QUESTIONS?



THANK YOU!



@OswegoFacilities