## Campus Technology Advisory Board General Membership Meeting September 13, 2019, 114 Marano Campus Center

Present: Mark Baker, Eric Blanchard, William Bowers, Dave Bozak, Matt Brooks, Rick Buck, Patricia Burnett, Nicole Decker, Marcus Durso, Kathi Dutton, Kristi Eck, Brenda Farnham, Rich Frieman, Greg Fuller, Josh Galletta, Theresa Gillard-Cook, Alla Gul, Candis Haak, Kristen Haynes Adrian Ieta, John Kane, Jamie Kapuscinski, Julia Koeppe, Emily Mitchell, Sean Moriarty, Seung Paek, Pat Parimi, Ritu Radhakrishnan, Dave Sargent, Michael Schifano, Barbara St. Michel, Jenilee Ward, James Weinschreider, Ursula Wilkinson

Administrative Support: Kristine Smith

- 1) Approval of Agenda Agenda approved.
  - a) Motion to approve, Dave Bozak; second the motion, Dave Sargent. All in favor.
- 2) Approval of minutes May 10, 2019 Minutes approved.
  - a) One addition Kathi Dutton will do a BB/Ally presentation.
    - i) Motion to approve, Emily Mitchell; second the motion, Dave Sargent. All in favor.
- 3) Open Session Q & A
  - a) Introductions
- 4) Committee Reports
  - a) TIP committee volunteers
    - i) Members: Bill Bowers, Leigh Wilson, Nicole Decker, David Kahn, John Kane, Theresa Gillard-Cook, Marcia Burrell, Ritu Radhakrishnan.
    - ii) Will be sending out TIP Grant information in the near future. Sean explained the TIP process.
  - b) Educational Technology Committee
    - i) Next meeting will be held in October.
  - c) ITC Report (Theresa)
    - i) Met Wednesday afternoon Emily Mitchell will be co-chairing with Theresa.
    - ii) Sean talked about IT Governance and discussed other things coming down the pike.
    - iii) SUNY Online
    - iv) LMS and some other items
  - d) Campus Technology Services Report
    - i) Fall 2019
      - (1) IT Governance
        - (a) Steering Committee
        - (b) CTAB
        - (c) ITC
        - (d) Security Council
        - (e) Banner Users Group
        - (f) Project Steering Committees
      - (2) Components of CTAB

- (a) SUNY-wide policy history (a few Oswego librarians were on sub-committees that worked on this)
- (b) Going to the board next month
- (c) Procurement will be a portion of the policy and SUNY is working to help coordinate the work that is being done around procurement compliance.
- (d) We will have our own procedures and guidelines to help operationalize the policy.
- (3) CTAB Committee Role
  - (a) Advise CTS:
    - (i) Policy advisement
    - (ii) Provide advice and assistance on standards and enhancements to equipment
    - (iii) Provide recommendations on facilities and operations can be improved to better serve the SUNY Oswego community.
    - (iv) Assist in the development of strategic plans for campus technology.
  - (b) Represent user groups:
    - (i) Disseminate information
    - (ii) Seek input from current and potential users concerning what technology services the campus can provide.
    - (iii) Seek input from current users concerning the quality of campus technology services.
  - (c) To inform the Faculty Assembly
    - (i) Report outcome of deliberations to the Information Technology Council.
  - (d) To advise the Provost and Vice President for Academic Affairs:
    - (i) Participate significantly in the review process of the Chief Technology Officer.
- ii) Review of Summer 2019
  - (1) Network and Infrastructure Team
    - (a) Switch replacements in Building 12, Building 20, King Hall, Lanigan Hall
    - (b) WAP replacements Seneca, Romney, DASNY, King Hall, Bldg. 20, Park Hall, Rice Creek, Rich Hall & Culkin Hall next week
    - (c) LDAP back end replaced and load balanced
  - (2) Computer Lab Replacements
    - (a) MCC 207, Mahar 211, Penfield Classroom, Penfield Loaner laptops, Shineman 278, 282, 285 (Physics), Shineman 375 (AGS)
    - (b) Theater (Tyler 102)
    - (c) Tyler 216, 217
    - (d) Waterbury & Hart
  - (3) Windows 10 Upgrades
    - (a) Considerable headway made. Finished Culkin, MCC, SOS, Res Life, Business and library
    - (b) Only ~350 PCs on campus remain.
    - (c) Early Faculty Computer Replacement project (start ~ Oct 1) will help to remedy outstanding faculty PCs
  - (4) Client Support Updates
    - (a) Blackboard update
    - (b) Adobe license changes require touching PCs using s/w
    - (c) Continue departmental migration to O:
  - (5) LakerPrint changes
    - (a) Spring 2018
      - (i) Number of pages printed: 867,026
    - (b) Spring 2019
      - (i) Number of pages printed: 605,435
  - (6) Inclusive Access Update

(a) This semester there are 89 sections with 42 instructors and 2795 students.

|             | Sections | Instructors | Students | Savings per student | Total savings | Opt out % | Students opt out |
|-------------|----------|-------------|----------|---------------------|---------------|-----------|------------------|
| Fall 2018   | 58       | 26          | 2745     | \$46.57             | \$127,821.05  | 1.68%     | 47               |
| Spring 2019 | 55       | 28          | 2227     | \$48.42             | \$107,828.67  | 0.72%     | 16               |

- (7) Administrative Technologies
  - (a) SUNY Online
  - (b) Admissions CRM
  - (c) Undergrad went live this week!
  - (d) Alumni CRM kickoff in August
  - (e) Drupal 8 upgrade work with consultants over the summer to create a framework for the project
- (8) Classroom and Facilities Support
  - (a) Lanigan 101, 102 & 105
  - (b) Tyler Hall Phase II Theater & Music moved
  - (c) MWHC moved
  - (d) OLS, EOP and Library Admin moved into Penfield
  - (e) BHI and SOS main office
  - (f) "The Space" configured
  - (g) Clean energy lab Shineman G03
- (9) Security Vulnerability Assessments and Penetration Testing
  - (a) Penetration Test hire the good guys to try hacking your network before the bad guys can
  - (b) Vulnerability Assessment one step below "pen-test"
  - (c) Both services available through the SUNY SOC
- (10)Security National Cyber Security Awareness Month
  - (a) Monthly theme Identity Theft Prevention
  - (b) Two films screenings
  - (c) Two drawings for gift cards
  - (d) Info table Tuesdays in MCC
  - (e) Increased communication efforts
- 5) Presentation(s)
  - a. TIP Presentation Pat Parimi
  - b. Kathi Dutton Black Board Accessibility (Ally)

Moved to adjourn.