Present: Ward Andres, Eric Blanchard, William Bowers, Matt Brooks, Patricia Clark, Nicole Decker, Jean DuFore, Brenda Farnham, Mike Flaherty, Richard Frieman, Theresa Gillard-Cook, Mark Hardy, Diann Jackson, Tyrone Johnson-Neuland, Pat Krauss, Lee Latoya, Sean Moriarty, Peter Newell, Mike Pisa, Maryann Preston, Kelly Roe, Michael Schifano, Paul Tomascak, Leigh Wilson, Stephen Yang

Administrative Support: Kristine Smith

Mark Hardy, CTAB Chair – Welcome everyone.

- Approval of Agenda Agenda approved.
   a) Motion to approve, Pat Krauss; second the motion, Peter Newell. All in favor.
- 2) Approval of <u>November Minutes</u> Minutes approved.
  a) Motion to approve, Mike Flaherty; second the motion, Brenda Farnham. All in favor.
- 3) Open Session Q & A
- 4) Committee Discussion
  - a) <u>TIP Committee Report.</u> Thank you to those who participated on the committee. Can we have a motion to approve committee recommendations as presented. Mike Flaherty motion to approve; second the motion, John Kane. All in favor.
- 5) Educational Technology Committee -John Kane
  - a) Will be meeting next semester February 2018
- 6) ITC Report Theresa Gillard Cook
  - a) Met Wednesday, we are working on a document to help departments with their files, using Google Docs, etc., talking about different use cases for Facebook Workplace.
- 7) Campus Technology Services Report

**Client Support & Computer Lab Changes** 

**Facebook Workplace** - Facebook Workplace (sunyedu.facebook.com) will go production at SUNY Oswego on December 18, 2017

**Google Calendar** – update will be available to the campus by December 18

The following labs are scheduled to have new hardware installed:

- MCC 255
- Penfield lab Macs, 24-hour room Macs
- Lanigan 20
- Shineman 406
- Shineman 382 (awaiting equipment delivery may wait until Spring 2018)

The following labs are scheduled to have hardware upgrades:

- Laker 115 (used)
- Sheldon 337 (used)
- Park 115 (memory and hard drive upgrades)
- Park 208 (testing graphics card for possible upgrade)

Support of FMO Construction Projects

• Hewitt Hall - Surge from Tyler to Hewitt to prepare for Phase II

Classroom Support Projects

- SOB 118 Rich Hall
- Arena Sound Upgrade
- Park 315 Screen replacements
- SUNY Oswego in Syracuse at the Metro Center Building Classroom upgrades (6 classrooms)
- Projector Replacements Lanigan Hall (Winter and Spring 2018)

Networking/Infrastructure Projects

- Replace all network switches in Marano Campus Center Swetman, Poucher and the Arena
- Site survey of the residence network in the half of Villages
- Academic and Residential Wireless controller upgrades
- Firewall upgrades and Firewall implementation startup services review
- Bandwidth shaper appliance upgrades
- Metro Center classroom routers
- Academic building VLAN cleanups
- Cayuga/Oneida HVAC connectivity
- Large UPS battery strength conditioning

Administrative Projects

- **Digital Direct Access** The program will be delivered to 34 sections, 22 instructors, and will involve over 1,500 students
- **Open Educational Resources** 5 professors received grants of \$1,000 \$1,500 to implement OER materials into their classes and into the Creative Commons domain.
- **IT Accessibility** Addition of Closed Captioning server for streamed events. Additional cost will be incurred when CC is provided to an event.
- Event ticketing system replacement new system may be selected by late January for Spring implementation.
- Master Calendar implementation Marketing and Communications, Dean of Students and Campus Life are all working with CTS to implement a campus master calendar.
- **ROI project** work with President's Office to communicate with students eligible for ROI upon graduation.
- **Excelsior Health Check** work with Administrative offices to process and communicate with students their eligibility status and requirements to keep their Excelsior scholarship.

Other Administrative Projects ongoing through Winter and Spring semester:

- Admissions CRM Selection committee is working through RFP process
- **Banner 9 introduction** Banner 9 is being implemented to introduce transformed forms, which will be end of life in December 2018
- **SQR Conversion** SQR programs for reporting are being re-written to prepare for the end of life of Oracle forms in April 2018
- **CAPA project** processes are being streamlined between CAPA and Oswego to support implementation of the School of Record project
- Millennium Ultra project to upgrade from Millennium as our electronic access application

Security-related Projects

- Security Awareness training Roll out of online security awareness training within WeComply will start in December and run through January.
- Alumni account renewal process runs in December and January Alumni acknowledge their use and responsibilities to use Oswego email system and renew their use of the system for the coming year.

## 8) Presentation(s)

a) Banner 9 (Sue Fisk) and Administrative Projects

Mike Flaherty suggested that CTS offer a Winter Breakout to teach how to use Banner 9. Sue - There are some exercises being offered, we haven't gotten a lot of interest of people wanting to use it yet.

Jean - There are different uses across campus so a general training would be difficult.

Sue - Would have to have different sessions for different departments.