

Campus Technology Advisory Board
General Membership Meeting
May 10, 2019, 201 Marano Campus Center

Present: Mark Baker, Bill Bowers, Rick Buck, Patricia Burnett, Marcia Burrell, Jenny Carter, Nicole Decker, Marcus Durso, Kathi Dutton, Benjamin Entner, Brenda Farnham, Theresa Gillard-Cook, Jin Yan Guo, Tyrone Johnson-Neuland, David Kahn, John Kane, Emily Mitchell, Rebecca Mushtare, Sean Moriarty, Maryann Preston, Ritu Radhakrishnan, Dave Sargent, Michael Schifano, Barbara St. Michel, Paul Tomascak, Joey Tse, Jenilee Ward, Kimberly Waters

Administrative Support: Kristine Smith

- 1) Approval of Agenda – Agenda approved.
 - a) Motion to approve, John Kane; second the motion, Dave Sargent. All in favor.
- 2) Approval of [March 8, 2019](#) minutes – Minutes approved.
 - a) Motion to approve, Dave Sargent; second the motion, John Kane. All in favor.
- 3) Open Session - Q & A
 - a) BB & LMS survey went out. Kathi - waiting on getting all the faculty that are using it this semester then will send it out.
- 4) Committee Reports
 - a) TIP committee volunteers - we have a committee ready to go in September. Volunteers from this group are Bill Bowers and Leigh Wilson
 - b) Educational Technology Committee (next meeting in Fall)
 - i) Reminder - CIT registration, register now to save money.
 - ii) We are a co-sponsor of an ITG award. Will have domain accounts that can be used, open pedagogy. Sean - CIT 2020 will be hosted here May 22 - May 26.
 - c) ITC Report (Theresa) - No report. Will be preparing for the fall, there will be a couple of vacancies. One person so far for TIP committee.
- 5) Campus Technology Services Report - Summer 2019 Update (Sean)
 - a) Computer Lab Replacements
 - i) The following locations are scheduled to have new hardware installed - MCC 207, Mahar 211, Penfield Classroom, Penfield Loaner Laptops, Shineman 278, 282, 285 (Physics), Shineman 375 (AGS), Student Association, WTOP, Oswegonian, Theatre, Tyler 216, Tyler 217, Waterbury, Hart.
 - b) Windows 10 Upgrades
 - i) Microsoft will drop support of Windows 7 in January of 2020. CTS will be working with individual departments to upgrade computers. Departments may also call the Help Desk to arrange upgrade consultations.
 - c) Application Support
 - i) Blackboard Update in August.

- ii) Possible Adobe license changes.
- iii) Continue departmental migration to new campus network shared drive.
- d) Administrative Technologies
 - i) Admissions CRM working towards a September 2019 go-live date.
 - ii) Website backend update from Drupal 8 to Drupal 9. Work will begin to update the web infrastructure to assist in giving site users a more personalized and individualized experience.
 - iii) Start of 18 month CRM project in the summer
 - (1) Marcia - What are you referring to when you say back end? Sean - The application we are using won't be student facing. Will be loading the common app, all this work goes on in the background. Workflow is built into this and the communications will be personalized. This takes a tremendous amount of programming - creating the forms, etc. Advisors will be able to go in and look at student transcripts and other information. Right now we are focusing on Admissions - their business process.
 - (2) How can we modernized the way we handle our academic programming? We started with a question, as we move into middle states review, we took forms and stored in a Gmail account and they would be put into folders. Then there was a Microsoft share drive. Maybe we want to look at an application to use in the fall. We are looking at an application to help do this.
- e) Networking/Infrastructure Projects
 - i) Network edge switch replacements - Building 12, Building 20, King Hall, Culkin Hall, Lanigan Hall.
 - ii) Wireless access point replacements - Seneca, Romney, DASNY, King Hall, Building 20, Culkin Hall, Park Hall, Rice Creek, Rich Hall, Shady Shore.
 - iii) Upgrade of authentication backend system, including LDAP servers, CAS, and SAML. Introduction of load balancers to improve redundancy and resiliency.
- f) Instructional Support
 - i) Projector replacements – Lanigan Hall 101, 102 & 105
- g) Support of Facilities & Maintenance Projects
 - i) Tyler Hall Phase II - Theater and Music moving into Tyler Hall.
 - ii) Penfield Renovations - Staff surge moves, EOP and OLS new construction and move in, 24-hour room and Lake Effects Cafe swapping sides.
 - iii) BHI buildout - BHI Technology buildout in SUNY Oswego @ Syracuse campus.
 - iv) Swetman Activity Space - Technology buildout of "The Space".
 - v) MWHC - Staff will surge to Hewitt.
 - vi) Clean energy lab opening in Shineman G03.
- 6) Presentation(s)
 - a) [SUNY Oswego Website](#) (Rick Buck)
 - b) [Accessibility Update](#) (Rebecca Mushtare & Sean Moriarty)