Campus Technology Advisory Board General Membership Meeting February 8, 2019, 114 Marano Campus Center

Present: Mark Baker, William Bowers, Matt Brooks, Marcia Burrell, Jenny Carter, Nicole Decker, Marcus Durso, Kathi Dutton, Benjamin Entner, Brenda Farnham, Mike Flaherty, Richard Frieman, Greg Fuller, Theresa Gillard-Cook, Jin Yan Guo, Tyrone Johnson-Neuland, Greg Ketcham, Raihan Khan, Emily Mitchell, Sean Moriarty, Mike Pisa, Ritu Radhakrishnan, Dave Sargent, Michael Schifano, Barbara St. Michel, Serenity Sutherland, Paul Tomascak, James Weinschreider

Administrative Support: Kristine Smith

- 1) Approval of Agenda Agenda approved.
 - a) Motion to approve, Marcia Burrell; second the motion, Theresa Gillard-Cook. All in favor.
- 2) Approval of <u>December 14, 2018 minutes</u> Minutes approved.
 - a) Motion to approve, Theresa Gillard-Cook; second the motion, Emily Mitchell. All in favor.
- 3) Open Session Q & A
- 4) Committee Discussion
 - a) Educational Technology Committee (next meeting is March 6)
 - i) There wasn't a meeting this month. Meeting will be held on March 6th and then in May.
 - b) TIP Grants, Sean. Received the most requests that we have ever had. When we review, we look at innovation and collaboration as well as how many students we can impact. It was great to see that this year there were many disciplines that were working together. Some that we didn't fund were academic equipment replacement. A couple others not in the official statistics were put into our computer replacement rotation.
 - i) Marcia Do we want to think about not just here to present or should we also consider having the presentations done at CELT. Sean We will look into our options.
 - A request to approve these was made. Marcia moved to accept as listed. Mike Flaherty second.
 All in favor.
 - c) ITC Report (Theresa) ITC has not met yet.
- 5) Campus Technology Services Report
 - a) Winter Report

We have been asked to host CIT in 2020. The dates are May 26th - 29th, 2020. What is CIT - Conference on Instruction and Technology, tailored to faculty, Instructional Designers and IT staff. Many faculty and staff present. Marcia, it would be useful for many of us to attend, if you don't know, you should try to go and experience it this year in Purchase. Theresa, you can go to the CIT website and see the abstract of previous years presentations.

Laker Print (Nicole). We did a soft launch in Penfield and Shineman over winter break. We went live across campus on January 25th. It has been in production for a couple of weeks now, about 50,000 sheets printed so far. We have been stationed at the various locations to help students with the rollout. Once students experience it, they seem to like it.

Marcia, haven't heard anything from students. I think it is wonderful. How did you decide to use this product? Nicole, we went back to Gartner, we had a list that we all divided up and were

able to narrow it down to three, had webinars with the companies, we got a very good deal from Pharos and it is a company that we have been using.

Microsoft updates (Nicole). Microsoft is rolling out feature updates on an 18 month cycle. Two major updates a year. We have done a lot of work to test the updates. We have been able to defer the updates on fac/staff machines for about a year. Over the last few weeks, the updates are coming out and has been breaking the internet on the machines, requiring a site visit to fix. We are working on this. We are trying to go back and take control to minimize the impact, but also stay up to date with the feature updates.

BB service issues (Sean). BB service was unavailable on campus for about 12 hours. It was an underlying network issue. It goes back to ITEC moving to a new data center and they have had some growing pains there - security and denial of services were issues in the Fall. They are working on building more redundancy and improving the services.

Dell orders (Nicole). Just some information on Dell orders, there is an intel chip shortage. Lead times for computers are 20 - 25 days. If you need to make a purchase, please make sure you take into consideration the lead time you will need to get your computer.

6) Presentation(s)

- TIP presentation (Serenity Sutherland)
- Online Strategic Plan draft (Greg Ketcham)