Campus Technology Advisory Board General Membership Meeting September 14, 2018, 114 Marano Campus Center

Present: Josh Adams, Mark Baker, William Bowers, Matt Brooks, Rick Buck, Marcia Burrell, Jenny Carter, Patricia Clark, Nicole Decker, Marcus Durso, Kathi Dutton, Kristi Eck, Benjamin Entner, Brenda Farnham, Mike Flaherty, Richard Frieman, Greg Fuller, Tyrone Johnson-Neuland, Dave Kahn, John Kane, Raihan Khan, Emily Mitchell, Sean Moriarty, Mike Pisa, Ritu Radhakrishnan, Dave Sargent, Michael Schifano, Laura Spenceley, Barbara St. Michel, Christine Sweet, Leigh Wilson

Administrative Support: Kristine Smith

Chair, Ritu Radhakrishnan Welcome & Introductions

- 1) Approval of Agenda Agenda approved.
 - a) Motion to approve, Marcia Burrell; second the motion, John Kane. All in favor.
- 2) Approval of May 11, 2018 minutes Minutes approved.
 - a) Motion to approve, Mike Pisa; second the motion, Dave Sargent. All in favor.
- 3) Open Session Q & A
 - a) Marcia Really nice that when you set up the new computers that it automatically backs up your computer. How is the new anti virus rollout going. Mike P. We have rolled out to over 2500 machines. Still trying to find some of the laptops that were not on campus over the summer. License is only for on campus computers. There are some free products that you can get for your home computers. Sean In the spring we started backing up all the laptops and setting them up so that if anything happens, those machines are set up so that you have to have a password to log in and they are encrypted. Dave It is just your documents that are backed up. Mike F. Is sophos still available for students? Nicole There is a free copy of Sophos for them. We can put a link on our software downloads. Rich what are you using for back ups? Dave Google backup and sync. Sean, I have a write in comment from Dave Bozak likes the way the labs are set up but would like to see more of a college related background.
- 4) Committee Discussion
 - 1. TIP grant committee members nominations Sean explained the TIP Grant process. We have \$75,000. October 12th is the deadline.
 - 1. Two volunteers from CTAB Rich Friedman and Leigh Wilson
 - 2. Two volunteers from from ITC
 - 3. Educational Technology Committee (John)
 - 1. Meet and discuss issues decided upon by the CTAB Executive Board
 - a. Meetings will be held on the following dates
 - i. Wednesday, October 10, 8:05 am 9 am
 - ii. Wednesday, December 12, 8:05 am 9 am
 - iii. Spring dates will be March 6, 2019 & May 8, 2019
 - 2. ITC Report (Theresa)
 - a. ITC committee has not met yet, have a couple people that have been nominated and accepted for the TIP committee, we still need one more

5) Campus Technology Services Report Summer Update (Sean)

Security & Infrastructure

- Cylance replaces Sophos
- Enhanced security with Sophos
- Over 1,000 lab PCs updated
- Over 1,000 faculty/staff PCs updated
- <200 still have Sophos
- But the project is not complete...
- Network edge switch replacement Rich and Penfield
- Residential wireless upgrade in Villages replace existing WAPs, add 115 WAPs, replace edge switches
- New ACAD Wireless Controller installation (migration to be scheduled)
- UPS battery replacements in Cayuga, Riggs, planned for Culkin and Lanigan
- Upgrade of campus file share server system end
- Client end will be replaced in Fall 2018

Classroom Support Projects

- Mahar 112 & 117 technology upgrades
- Sheldon 337 technology upgrade
- Shineman 279, 282 & 285 convert from laptop to desktop machines
- Blackboard moved to ITEC's new data center in August
- Blackboard upgrade in August

Computer Lab Replacements for Summer 2018

- Penfield Library
- Penfield 24 Hour Room
- Penfield Loaner laptops (10)
- Shineman 301
- Shineman 380
- Lanigan 34
- SUNY Oswego @ Syracuse Branch campus laptops
- Student Association
- WTOP
- The Oswegonian

Administrative Projects:

- Banner 9 implementation to prepare for EoL for Oracle forms in December 2018
- Implementation of Localist for web calendaring
- Implemented a new process for the Bookstore to distribute purchased books to students
- High School use of LakerNet ID and improved registration experience
- Prior Felony Survey (Move the Box project)

Special Projects

- Learning Materials Projects
 - Digital Direct Access (http://oswego.edu/etext)
 - 64 sections ranging in size from 2 281 students
 - Over 2,500 students involved in the program
 - Savings in the Spring ranged from \$3.49 for a Sociology book to \$170+ for an accounting text & a marketing text
- Open Educational Resources (OER)
 - https://libraryguides.oswego.edu/oer
 - o Robin DeRosa from Plymouth State (NH) October 19
- CRM Implementation
 - o Graduate Admissions V1.0 is fully functional
 - Undergrad admissions will be a yearlong implementation project
- Mobile App upgrade
 - Version 5.2 is available on iOS, out shortly for Android
- Accessibility
 - Creation of an Accessibility website
 - https://www.oswego.edu/accessibility/
 - Created a tremendous amount of training material and content for the website
- Trained dozens of faculty
- Emergency Notification System Updates
 - Classrooms, conference rooms and many public spaces have been equipped to transmit emergency notification alerts and information
 - Phones have been enabled to broadcast the same message as the outside speakers are transmitting
 - Teaching stations in classrooms have been enabled to display the broadcast message
- NY-Alert is being added to all faculty and staff office phones. Thus in the event of an emergency, everyone on campus should be aware
- The Display system has been and continues to be part of the emergency system

Fall 2018 Priorities

- TIP grants Deadline is October 12, 2018
 - https://www.oswego.edu/ctab/tip
- IT Accessibility
 - o Web Site
 - Faculty Fellowship Grants
- Security month in October
 - New Endpoint security
- CRM implementation for Admissions
 - Improvements to the Grad system
 - Implementation for Undergrad
 - o Integrate system with Extended Learning & International Ed in late Fall
- Facilities and Maintenance Projects
 - Wilber Tower network and classroom setup & faculty occupancy
 - Swetman Hall Student Activity Center construction occupancy scheduled Spring 2019

- o BHI setup at SUNY Oswego Syracuse
- o Tyler Hall Phase II– Art department move in January 2019

Mike Flaherty - Is there any thought about surveying the students about the etext. Sean - That should be up to the faculty to ask their students. We have put a lot of work into it and it would be beneficial to get some feedback from the students. Sean - we can send something out to the faculty.

6) Presentation(s)

- Blackboard Upgrade (Kathi)
- Localist (Rick Buck)
- TIP grant presentations
 - Cynthia Clabough (Art)