

Campus Technology Advisory Board
General Membership Meeting
February 9, 2018, 8am – 9:30am, 114 Marano Campus Center

Present: Josh Adams, William Bowers, Dave Bozak, Matt Brooks, Jenny Carter, Patricia Clark, Mark Durso, Kristen Eichhorn, Brenda Farnham, Mike Flaherty, Richard Frieman, Greg Fuller, Mark Hardy, Theresa Gillard-Cook, Sharona Ginsberg, Diann Jackson, Dave Kahn, John Kane, Raihan Khan, Pat Krauss, Emily Mitchell, Sean Moriarty, Peter Newell, Chris Palian, Doug Pippin, Mike Pisa, Kelly Roe, Barbara St. Michel, Joey Tse, Leigh Wilson, Nicole Wise, Stephen Yang

Administrative Support: Kristine Smith

Mark Hardy, CTAB Chair – Welcome everyone.

- 1) Approval of Agenda – Agenda Approved
 - a) Motion to approve, Dave Bozak. Second the motion, Mike Flaherty. All in favor.
- 2) Approval of Minutes of [December 8, 2017](#) – Minutes approved
 - a) Motion to approve, Dave Kahn. Second the motion, Dave Bozak. All in favor
- 3) Open Session - Q & A
 - a) Introductions
 - b) Marcus Durso: The Help Desk has the best hold music. Nice smooth jazz.
- 4) Committee Discussion
 - a) Educational Technology Committee - John Kane
 - i) First meeting will be held on March 7th.
- 5) ITC Meeting - Theresa Gillard Cook
 - a) First meeting will be held on February 21st.
- 6) Campus Technology Services Report
 - Winter break & Spring semester reports

Computer Lab Replacements:

The following labs had new hardware installed:

- MCC 255
- Penfield lab Macs, 24-hour room Macs,
- Lanigan 20,
- Shineman 406 (awaiting installation by departmental tech),
- Shineman 382 (awaiting equipment delivery - may wait until Spring 2018)

The following labs are scheduled to have hardware upgrades:

- Laker 115 (used)

- Sheldon 337 (used),
- Park 115 (memory and hard drive upgrades),

Support of FMO Construction Projects

- Hewitt Hall - Surge from Tyler to Hewitt to prepare for Phase II (moved 3 people)

Classroom Support Projects

- SOB 118 Rich Hall
- Arena Sound Upgrade - the sound system in the arena has been upgraded with new
- Park 315 Screen replacements
- SUNY Oswego in Syracuse at the Metro Center Building Classroom upgrades (6 classrooms)

Networking/Infrastructure Projects

- Replace all network switches in Marano Campus Center - Swetman, Poucher and the Arena
- Site survey of the residence network in the half of Villages
- Firewall upgrades and Firewall implementation startup services review
- Cayuga/Oneida HVAC connectivity

Administrative Projects

- **Digital Direct Access** - The program will be delivered to 34 sections, 22 instructors, and will involve over 1,500 students
- **Oswego ROI streamline** - The Oswego ROI process was streamlined to improve communication and processing for eligible students
- **Excelsior Scholarship** - worked with stakeholders to benchmark students progress and communicate proactively with students on requirements to keep their scholarship.

Other

- **TIP requests** - Making headway with all requests.
- **Facebook Workplace**
- **Google Calendar**

Spring 2018 Projects

Computer Lab Replacements:

- Park 208 (Spring break)

Support of FMO Construction Projects

- Wilber Tower purchasing has begun

Classroom Support Projects

- Projector Replacements - Lanigan Hall

Networking/Infrastructure Projects

- Planning for Summer

Administrative Projects

- **IT Accessibility Committee**
 - **IT Accessibility committee** - committee created to oversee the College's implementation of IT Accessibility. Committee members from Academics (Art), President's Office, CTS and Marketing and Communication
 - **Closed Captioning Server**
- **Admissions CRM RFP** - Admissions RFP is in the vendor presentation portion of the process. Presentations will be done the week of February 12 & 19.
- **Alumni Technology Renewal** - CTS and Alumni are examining options for enhancing the use of technology in their office. The goal of the project is to modernize the way the office uses technology to work in a CRM fashion.
- **Event ticketing system replacement** - a new system has been selected. The campus will be using to University Tickets for the 2018-19 year. The 4-6 week implementation project will start in time to roll out the product in May.
- **DDA & OER** -
 - Digital Direct Access has 43 sections with 2,220 students; 29 classes have 0 opt outs and 5 have 1 student. We will be looking at cost savings in the weeks ahead.
 - OER has two instructors who have received grants to offer OER materials this semester

Security-related Projects

- **Endpoint security application** - Campus Technology Services has selected a new endpoint security program. Cylance has been selected to be our new endpoint protection. It is a more advanced security program than Sophos, which we are using now. It leverages artificial intelligence to detect and prevent malware from executing on systems in real time. We are testing it right now on CTS machines and looking at how it will be rolled out on campus in the upcoming semester.
- **Security Awareness training** - Security awareness training was rolled out in late January and is mandatory for all employees.
- **Alumni account renewal process** - Alumni acknowledge their use and responsibilities to use Oswego email system and renew their use of the system for the coming year. As of February 7, alumni who have not renewed their account were being culled off the system. Easy renewal options are available to Alumni who wish to renew.

Other

- **Open position for network technician** - has been advertised. Interviews expected to take place in February

7) Presentation(s)

- TIP grant presentations
 - Chromebooks and Citrix implementation at Oswego (Dave Kahn)
 - Makerspace in Penfield (Sharona Ginsberg)
 - OLS whiteboards (Chris Palian)