
Campus Technology Advisory Board

General Membership Meeting

September 12, 2014, 8am – 9:30am, 114 Marano Campus Center

Present: Mike Ameigh, Scott Ball, Amy Bidwell, Jeff Bradbury, Matt Brooks, Marcia Burrell, Don Cram, Nicole Decker, Jacob Dodd, Jean DuFore, Kristi Eck, Brenda Farnham, Sean Finnerty, Mike Flaherty, Greg Fuller, Joshua Galletta, Theresa Gilliard-Cook, Dan Griffin, Sadig Gulaghayev, Tyrone Johnson-Neuland, David Kahn, John Kane, Mark Hardy, Adrienne McCormick, Kimberly McGann, Sean Moriarty, Pat Pacitti, Kirsten Parsons, Doug Pippin, Michael Pisa, Allison Rank, Kelly Roe, Jordan Shutts, Kris Smith, Mark Springston, Natalie Sturr, Barbara St. Michel, Abby Wiertzema, Tim Yager, Stephen Yang

Mark Hardy, CTAB Chair – Welcome everyone.

Approval of Agenda – Agenda approved

- Motion to approve, Mike Flaherty, second the motion, Marcia Burrell. All in favor.

Approval of Minutes – Minutes approved

- Motion to approve, Mike Flaherty, second the motion, Mike Pisa. All in favor.

Open Session – Q&A

- Introductions
- Natalie – Thanks to CTS for working on the login time on the computers it went from about 4 minutes down to about 1 ½ minutes; we at the Library really appreciate it.

Committee Reports

Applications & Equipment – Doug Pippin

- The first meeting will be held on October 8th at 8am in the CELT conference room (123 Penfield). Anyone who is interested is more than welcome to come and join us. Standard meeting time will be the Wednesday prior to the CTAB meeting.
- We have had discussions earlier this week to discuss the goals of the committee

Education – John Kane

- We will continue discussion of topics from last year. The meetings will take place after the Applications & Equipment meeting in 123 Penfield
- We will be looking at some alternate registration software for workshops
- Wireless projection evaluation
- Any other topics that people want to bring up

ITC Report - Mark Springston

- At the last meeting TIP committee members were selected and Lynda.com adoption and awareness strategies were discussed. More to follow in today's presentation.

CTS Report – Sean Moriarty

Power point of digitally enhanced campus/Summer accomplishments

- Help desk renovations - more inviting space
- Help Desk Self Service introduced
 - Get Help
 - Service Catalog

- Knowledge
- Increased Bandwidth 25% in July '14 and we will increase another 25% in October. Will reassess in winter 2015. Negotiating new contracts with provider.

Marcia – CTS has done a nice job of getting people to understand the guest access.

- Increased wireless in academic spaces, we added over 250 Aps in summer. We have a three year plan and this is the start of Year 1
- Upgraded the network software to support new initiatives. Cisco ISE - Identity Service Engine - easier device setup and more devices
- Upgraded the Residence Halls – Aps
- Service enhancements - 2 connections per student
- Increased ResNet fee by \$25 - first increase in 11 years
- Increased the bandwidth available
- Guest system – Guests access as registered guests, we will be looking at an open guest network when ISE is installed in the Academic buildings
- iPad project with SOE – Technology and Curriculum and Instruction
 - Looking to see how the mobile devices impact teaching and learning
 - Faculty and student interaction
 - Looking at how we are using mobile devices inside learning
- Hewitt Union relocation - everything is up and running
- Metro Center - network upgrade
- Phoenix - upgraded lab, servers and network
- We will be adding speakers to Sheldon cupola
- Closed circuit TV has been added to the entrances and elevators in residence halls
- Cable TV – put out a new bid - Time Warner won, therefore, we did not have to make any changes.
- Multiple classroom upgrades
- Faculty/Staff computer replacements - 28 new computers, 14 VAPs
- Printing - Shineman printing, moved to the printers to a more general space – better access
- Removed a printer from one of the classrooms that did not have much use at all
- Shineman access project completed
- Mobile App - enhanced
 - Went live on June 9th, over 1700 installs since then
- Campus Safety - Rave Guardian Campus Safety App
 - 280 downloads - panic button, tip texting, personal guardian
- Administrative projects
 - Streamlining the grad app and review process
 - Workflow - automating the change of major process – go live in December '14
 - myOswego interface will be updated after spring registration in November
 - Starfish expanded to 1st year students
 - transfer credit system has been updated
- TIP Grants
 - \$75,000 available - support innovative ideas
 - Clear assessment criteria required and reasonable succession plans encouraged
 - Deadline for requests is October 17th
 - The committee that makes the decision includes
 - 2 members from ITC
 - 1 member from FACT – John Kane
 - 2 CTAB members – Brenda Farnham & Theresa Gilliard-Cook

- Marcia moved to close, second by Doug Pippin
 - 1 CTS staff member
- Questions or Comments?

Mike F. - Do you have any data on people downloading the mobile AP? Sean – we have the number of devices, type of device, pages they are looking at, etc. Dining is always #1, then the calendar, map and myDegrees.

Mike F. - We pitched it heavily at orientation. Were there more freshman that picked up on it? Sean - the majority of downloads were during orientation.

Arrangements were made with the Laker Leaders and set aside a time that they could do downloads. We have had 400 downloads since school started.

Jean D - How do you put in a Self Service ticket?

Nicole - Go to the Help webpage <http://www.oswego.edu/cts/help.html>, it is the first item on the left nav. You can also still email help@oswego.edu; we haven't changed anything, this is just an added service.

Marcia - Very pleased with the iPad project with SOE. With the new iPhone 6 and Galaxy 3 big products, I hope that through some of our committees we can investigate how some of the larger iPhones can be used in the classroom.

Marcia - How do people update their key cards in Shineman? Sean – the process is that the faculty member would speak with the administrative assistant and she would complete a form and it gets submitted to Campus Police to update the system automatically. Students do not have to do anything.

Marcia - Tell us more about TIP grants. Sean - The idea is that people can go a source of funding to look at how you might integrate technology either in the classroom or in the project that you are doing. Last year we funded four requests. Lynda.com, Psych Lab, Fit Bit Project with HPW, iPads for Graphic Arts. We had 10 applications last year. We looked at the impact on the college and how other people would benefit.

The change in the selection criteria is in how you articulate what you are trying to achieve and how you are going to assess success. Having a plan on assessment is required, and the committee is also looking at how innovative your goals are.

Mike Ameigh – It is important for everyone to understand that funding technology in academic affairs is very complex. Equipment replacement is replacement for old equipment, TIP is for new and innovative equipment. When requests comes out, we share that information with CTS to make sure it comes out of the right pot. Try to isolate what you are trying to accomplish. Are you replacing or are you trying to innovate?

With the construction of new buildings, there is a window for new equipment being infused into programs. New construction is a good time to ask for equipment so that equipment can be funded. It is important that everyone communicates with each other to figure out what is needed and that we plan fully and appropriately.

When will we be doing the computer replacements? Mike A. – It will depend on how much funding is available and how much staff is available to do installations. Faculty want their computers replaced, however, it is very difficult to get times from faculty members to be able to get into the offices to install the

new computers. Mike P. - We have a number of machines that were ordered in the spring that need to be installed because we couldn't get into the offices to replace them over the summer due to not being able to get in touch with people; we don't want to get back logged any more. The plan is to put a call out some time this semester. Last year we targeted about 55 machines that were identified, we will try to do the same thing this semester.

Allison - Is there a maximum amount that you can request for the TIP grant? Sean – Lynda.com was \$25,000, which is one of the highest ever awarded, but in the past there has not been a limit, it has just generally worked out.

Presentations

- Mark Springston & Kelly Roe - lynda.com
- Amy Bidwell - Fit Bit presentation

Mark H. - Thank you to everyone one in CTS and committee members.

Meeting adjourned 9:30am