
Campus Technology Advisory Board

General Membership Meeting

March 13, 2015, 8am – 9:30am, 114 Marano Campus Center

Present: Dave Bozak, Matt Brooks, Marcia Burrell, Nicole Decker, Jean Dufore, Brenda Farnham, Sue Fisk, Theresa Gilliard-Cook, Andy Goldzweig, Dan Griffin, Alla Gul, Sadig Gulaghayev, Mark Hardy, Chris Hebblethwaite, Tyrone Johnson-Neuland, David Kahn, John Kane, Adrienne McCormick, Sean Moriarty, Pat Pacitti, Doug Pippin, Michael Pisa, Kelly Roe, Michael Schifano, Jordan Shutts, Kris Smith, Barbara St. Michel, Natalie Sturr, Abby Wiertzema

Mark Hardy, CTAB Chair – Welcome everyone.

Approval of Agenda – Agenda approved

- Motion to approve, Chris Hebblethwaite. All in favor.

Approval of Minutes – Minutes approved

- Motion to approve, Chris Hebblethwaite. All in favor.
- Introductions

Open Session – Q&A

- Marcia – Thanks for the coffee and refreshments. Thanks to Sean and Kelly for coming to the SoE chairs meeting. We appreciate being able to share what is going on. The things we share are different than what is shared here at CTAB.

Committee Reports

Applications & Equipment - Doug Pippin

- Met on Wednesday, March 11th. Sadig brought us up-to-date with faculty/staff images; and we talked about the implementation of Adobe Creative Cloud.

Education - John Kane

- Met on Wednesday, March 11th after the Applications & Equipment meeting.
- Apple TV - We had an update and pilot with a demonstration from Dave Kahn. This will be tested in the CELT conference room and in two Mahar classrooms.
- Google Hangouts, workshops will be offered.
- Technology webinar series, this will be part of a series of eight webinars that will be advertised SUNY-wide, it will begin at the end of March and will continue until the end of May.
- Workshop series that culminate in either a certificate or badge. People don't attend one-off workshops, a lot of institutions put together a cluster and people that complete all in the cluster get a certificate or badge, we would also welcome feedback on how they will integrate what is learned into their teaching.
- Workshops on-demand; for example, backing up computer, connecting mobile devices, etc. We will move forward and pilot during spring break-out.

ITC Report – Marcia Burrell

- Met on February 23rd.
- Eduroam

- FCR older than July 2010, information will be going out shortly.
- EMS – the new event management system being considered to replace R25.
- Small discussion about computer lab use and Nicole shared graphs.
- Adobe Cloud software is being pushed out, if interested, you can contact the Help Desk and they will help you with that.

Campus Technology Services Report – Sean Moriarty

- ITC agenda – we didn't get to E-texts. A committee has been formed. The Library has partnered with us. Dan Laird is the chair, have had a couple meetings. John held a symposium, and a follow-up meeting was held in January. We will have a pilot about a year from now.
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- FCR - In the past we have been slow in getting the PCs out. We have totally revamped the computer replacement process. Nicole and team has revamped the process of how you will request FCR in ServiceNow.
- Adobe Cloud - Pricing has been reconsidered and we have decided at this point that we will treat it like Microsoft Office and it will be treated as an institutional resource.

Nicole – FCR ServiceNow demonstration

- John Kane asked about the specs of the computers, discussion regarding what sizes that people will be using the computers for. Nicole - we can go back and look at that.
- Dave Bozak - asked about the elevated rights requests. If someone has elevated rights - can they request to continue to have elevated rights? Laptops automatically have elevated rights.
- Marcia Burrell - this is great, non-sequitur. Have we thought about letting people have a desktop and an iPad or something along those lines? Sean – At this point no, we haven't. We are looking at how best to handle people's needs with one device from the budget that we have now. It is on the list of items for discussion, we need to look at what kind of technology people need and how will we support it.
- Jean Dufore - You said that eventually this will be for non-academic; will we follow the current process now until otherwise notified? Yes.

Sean

- Blackboard to Angel conversion – Currently there are 56 faculty and 140 sections. Over the summer we are looking at 80 additional faculty and 160 sections. The date is hard and fast for Angel to be unavailable. It is important for people to get moving now.
- Kathi Dutton will have many training sessions coming up. A lot of opportunities. Info is on the [black board web page](#).
- During spring break, wireless will be turned on in Poucher, Swetman, and Lanigan 1st floor.
- Web project - They are behind schedule but they are making progress. The front pages will be getting a refresh. The initial pilot is Financial Aid and Career Services. They will be the first pages available.
- Strategic planning – Meetings have been held with CLAS, SoE, and Alumni.
- Schema is scheduled and Human Resources. We will be working through a number of their groups and attending department meetings. We have received feedback on gaps and challenges, data and analytics and access to alumni. We appreciate the feedback we received last month; everyone has been very open.

Presentations - Administrative Systems & Workflow (Jerret Lemay & Sue Fisk)

Jerret could not make it this morning. Sue Fisk will be presenting on the work she has done with the group.

Sean – Introduction, Sue Fisk, Administrative Technologies. AT is a very active part of CTS and they do a lot of work with the administrative groups. Sue is the chair of the Banner Users Group; they are working together, collaborating on how we offer services

Presentation – Sue Fisk – Administrative Systems

Sean - They always need to be efficient as possible. Administrative functions are core missions. There is constant change and growth and a large investment of time and resources.

Dan Griffin - From an administrative point of view, I cannot say enough good things about Sue and her staff. Thank you to you and your staff.

Marcia – I recently had the privilege of working with Alla Gul and Administrative Services. I think it is really important for Administrative Services to present. I have been here quite some time and did not understand the differences.

Announcements – Mike Pisa

- Power outages scheduled for Tuesday, March 17th. They will be scattered throughout the day.
- We have had some problems with file share servers, diagnostic items - we have to reload the firmware.

Marcia - Reminder - CIT

Meeting adjourned, 9:05