Attending: Marcia Burrell, Sean Moriarty, Mike Pisa, Brenda Farnham, Kelly Roe, Paul Taylor, Natalie Sturr, Pat MacNeill, Scott Roby, John Kane, Tyrone Johnson-Neuland, Nicole Decker, Rick Buck, Pat MacNeill, Greg Fuller, Tim Yager, David Kahn, Tim Leclerc, Pat Pacitti, Jean Dufore, Abby Wiertzema, Dan Wood, Kimberly McGann, Barbara St. Michel, Kris Smith

Approval of Agenda – Agenda approved.
- Motion to approve, Natalie Sturr, second the motion, Pat Pacitti. All in favor.

Approval of Minutes – Minutes approved.
- Motion to approve, John Kane, second the motion, Natalie Sturr. All in favor.

Open Session - Q&A
- Marcia - Educause - Bring your own - what comes to mind?
- I was asked to do a workshop on hybrids and the only one that came was John Kane. We had a discussion on MOOCs.
    - MOOCs - Massive Open Online Courses
      http://en.wikipedia.org/wiki/Massive_open_online_course
    - MOOCs are really big, however, most of the people that attend them, don't complete them.
    - Use the technology out there to reinvent that model that is out there.
    - Strategic planning – what's our identity?
    - Sean - With the size of the MOOC you have a lot of people that sign-up and there are a lot that do finish them.
    - Scott R. - Open online courses, do they include free online courses?
    - Some are and some you have to buy the text book.
    - John K. - At California State they have adopted MOOC as an addition to courses, they found that when they use the combination of the two they have a 95% success rate; 50-55% with regular courses alone.
- Marcia - Strategic plan is underway, go to the library and post your comments and vote on the name - learning commons.

Committee Reports
Applications & Equipment - Natalie
- Imaging project continues on schedule - images will be available for review week of April 22nd. Go to the Help Desk - 26 Lanigan Hall.
- Dave Kahn is working on becoming an authorized iOs device repair person.
- Working on TIP grant forms and getting ready for next year - waiting for final review, would like to get those out by May 1st. Tentative due date for proposals is Friday, October 18th.
- Course/Faculty Evaluations: Asked to think about how course evaluations are put together. Marcia shared how C&I do theirs through Angel.
- Next meeting is May 1st at 8am in the Library, Classroom #2.
- Scott - Concerned about small sections in sciences, would be really nice to have a 49 seat computer lab that can be reserved for do presentations and on off times allow students to use the computers.

- Natalie - We had discussed this at a previous meeting. Currently, we are crunched for space - speak to your Chair or Dean.
- Scott - Have classes go back to 29 instead of 49.
    - Discussion regarding space.
- Mike - We were not included in the planning of classrooms.

Elections & Bylaws - Mike
- Approved by President in February.
- Posted on CTAB website.

Education - John
- Meeting held on Wednesday, April 10th.
- Spent most of the time discussing workshops, if anyone has any suggestions, please let us know, dates are May 28th - June 3rd.

Ad-Hoc on Technology Plan - Mike
- Survey was sent out, received approximately 170 responses.
- A lot of students responded.
- A lot of the things were pretty consistent.
- Sean and I will be reviewing together and draft some items and goals for next year.

ITC Report - No report

Campus Technology Services Report - Mike
- Mike – Tech news is out.
- Learning management conversions, Angel to Blackboard, summer 2015 - partnering with Canton and SUNY Binghamton.
- Elluminate product to be replaced by Blackboard Collaborate, will try to have a demonstration at the next meeting.
- Busy with the Sciences - occupying a lot of staff time.
- Still no electricity in the networking closets, tentative date of April 22nd to get the building on the network.
- Consistent with calls to the Help Desk.
- Security awareness training, we went through and put a list together of faculty, and we sent an email to 177 people. Sample of email shown, these are the type of things that are sent - phishing email.
    - 177 people looked at that, if you clicked on the link it brought you to a page that looks like MyOswego login.
    - If you put in your user id and password, they were able to collect that info.
    - 33 people entered their credentials.
    - Mike followed up with the individuals via email.
    - Marcia - the 33 people that clicked on it, when you sent them an email did you get responses?
    - Mike – Five or six of them responded.
- Discussion regarding security
- Mike - The other thing that GreyCastle did point out was that our results are better than the industry average.

- Marcia - Our lives include bring your own machines, it is not necessarily typical education of how things are different, how do we get that education out there, how do we make that a focus, who's responsibility is it.
- Mike - This is more of a social issue and a usage thing.
- Sean - The risk lies in several areas. The information that people have on their mobile device, if you lose your cell phone, etc. It is really awareness and education.

Presentation - Sean Moriarty, CTO
- This is where I came from...University of Windsor
- "Values of CTS"
    - Stakeholder driven (Client-centered) service-based
    - Collaborative
    - Measurable service
    - High availability & usability
    - Effective with change management
    - Invest in our people

- "Values for technology use in the University"
    - Stakeholders participate and engage with CTS
    - Work together to realize value from IT investments
    - Effective security and data handling practices
    - Effective and efficient governance

- "Effective and Efficient Governance"
    - Communication with the Advisory Board
    - Decision making

Focus for the first few months is to meet people.

Questions?
- Marcia - Do you have some ideas about how to build our CTAB involvement on campus differently than it may have been?
- Sean - thinking out loud - in my past experience,
    - it is important to involve the stakeholders,
    - doing presentations,
    - look in terms of what we are doing,
    - looking at the outcome and achieving the university goals,
    - technology is there to achieve whatever it is we are trying to achieve,
    - making ourselves more efficient,
    - collaborating with the end user,
    - outcomes in terms of the projects we work on and come back and report on them,
    - the other important part is to have two-way communication,
    - look at pilot projects and look inside departments to get more value of what we are doing, and expand our initiative
- Natalie – Bring Your Own Devices… what have you done in the past?

- Sean - We (University of Windsor) are kind of lucky, we were the first University to have a completely wireless campus; our infrastructure now is kind of easy so we are lucky on the back end to invest in that. We have gone and set aside money in terms of a three-year plan to upgrade the wireless infrastructure, focusing on student areas first, largely because of student evaluations on-line, textbook programs so the students need to have that accessibility, something that we will be looking at here in the near future.
- Scott R. - There is Rice Creek - Any comments on how that will be wired.
- Ty – We are in the process of putting Time Warner out there, they will be on the campus network with wireless access.

Nominations for Chair - 2 year term - Mike
- Think about it, talk about it.
- Marcia has done a great job.
- Governance is very important, we need to get more people involved.

Marcia – Mike has done a beautiful job as Interim CTO. Welcome Sean.
It is the perfect time for change.

Sean – I have been here for a week, it is obvious how much Mike has done and how much he is respected on this campus. Very thankful for all you have done.

Meeting adjourned, 9:08 am