



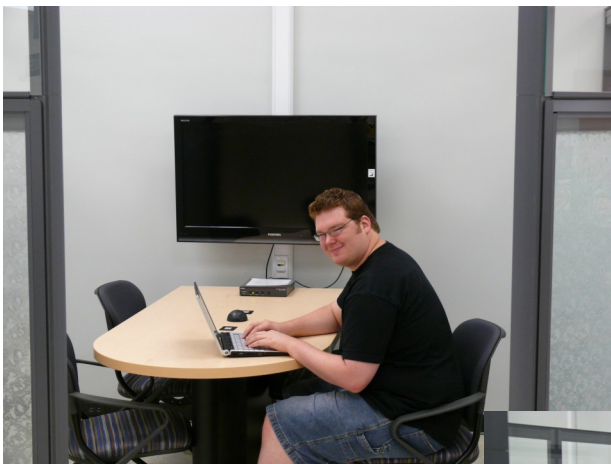
Issue 12 – Fall 2010

Introducing “IGLUS”

Over the summer the library has been working on two new group collaboration and study spaces. With fondness and to blend with the “Lake Effect” theme in the library, we call them “IGLUS” or Innovative

Group Learning Units. Located in the rear of the 1st floor, these spaces contain small conference tables, large screen LCD TVs, and white boards.

Users of these spaces can connect their laptops to the LCD TVs for collaborative work.



In fact, four laptops can be connected to each display at one time and you can easily switch which laptop is displayed with the touch of a button.

So, next time you’re working on a group project, whether it’s writing a document, creating a PowerPoint or spreadsheet, or practicing a presentation, come to the library and use these spaces.

Enjoy and let us know what you think! Our online suggestions form can be found at <http://www.oswego.edu/library/suggestions/index.html>.

—Chris Hebblethwaite



Inside Issue 12:

New Catalog	2
New Reserves System and Pedagogy Interest Group	3
New Technology, Extended Loans	4
Library Assessment Team	5
Patron Driven Collections	6
Penfield’s Renovations	7
Penfield Staff News	7-8
Ebooks and Textbooks	9
Upcoming Exhibits and Events	10
Hiroshima Speaks Travels	11
ILL Conference	12

Penfield Adopts New Catalog

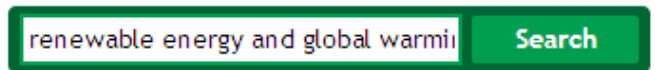
Last semester the library had the opportunity to beta test a new look and feel for our library catalog – the database you search to find print books, e-books, dvd's, and cd's owned by Penfield Library. Now, the new catalog is live. It is linked from "Library Catalog" on the library's web site.

The new catalog offers many enhanced searching features:

- Want to easily limit your search by format? Click the format you want – Books, CD, DVD, and others
- Misspell a word? The system will expand your search to more libraries *and* offer you a new, suggested spelling.
- Need to cite your source? Click the *Cite This* link
- Book you need is checked out? Click the *Get It Soon* button to request the item through Interlibrary Loan
- Want to search more than just our library? In one click, you can expand your results to either worldwide holdings or holdings in most SUNY and many other NY State academic libraries
- Want to look at the table of contents or read a few pages before you make a decision about a book? Now you can do just that with the new catalog's Google Books Preview feature and table of contents display.

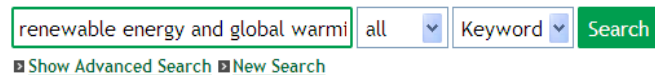
The older version of the catalog has not disappeared, but has been renamed "Classic" and continues to be linked from the library's home page. Use the Classic Catalog for easy renewal of library materials or to see a list of what you have checked out. We hope you will take a look at the new catalog and enjoy the new features!

—Natalie Sturr



Find books & media in SUNY Oswego library, NY State libraries, or worldwide.

Main Search Screen for New Catalog



Search results for Keyword (all) renewable energy and global warming. [Penfield Library]

Results 1 - 5 of 24

Change libraries:

- Penfield Library (24)
- Quick delivery libraries (109)
- Worldwide libraries (528)

Limit search to:

- Books (24)
- Recent (11)
- English (24)

Related Subjects

- Renewable energy sources
- USA
- Energy policy
- Physics
- Global warming

Global warming in the 21st cen

Available (3) [Reference Room, 1st Floor. Ref Q](#)

Book - 2006

[CiteThis](#) | [Ref/Works](#) | [EndNote](#) | [Permalink](#)

Kicking the carbon habit : globa Sweet, William.

Available (1) [Circulating Collection, 3rd Floor. T](#)

Book - c2006

[CiteThis](#) | [Ref/Works](#) | [EndNote](#) | [Permalink](#)

Physics for future presidents :

No available items [Circulating Collection, 3rd FL](#)

Get It Soon

Book - c2008

[CiteThis](#) | [Ref/Works](#) | [EndNote](#) | [Permalink](#)

Search Results Screen in New Catalog

Penfield Implements New Reserves System

Penfield Library's Access Services Department recently implemented a new electronic reserves system. This system is made by the same software company that produces Iliad, our Interlibrary Loan system. The excellent service and record of innovation and customer service that we've experienced with this company as we've continuously improved and expanded our interlibrary loan services was one factor in the decision to move to Ares. The additional features that the new system provides will help us continue to improve electronic reserves. New features currently in place are:



- Patrons sign in with Laker Net ID
- Patrons have to sign in with course password only once

Features that will be coming in the near future (although not Fall Semester) are:

- Direct Uploading of Reserves by Faculty
- Direct Connection with Angel through an Ares "Nugget." The link to Oswego's Angel system will be in place by the spring of this year.
- Improved Reserves processing time with improved Ares workflow

—Shannon Pritting

Pedagogy Interest Group

This summer, librarians who teach sections of first-year writing library sessions formed a Pedagogy Interest Group (PIG) to discuss ways to engage students and to make library sessions more active. In PIG's initial meeting the group discussed theories of motivation, workshoped lesson plans, and devised ways to make teaching single session library classes more active and meaningful for students. PIG members shared articles on teaching and are furthering the discussion via Angel, and will have follow-up meetings to continue the discussion on improving classroom teaching. —Shannon Pritting



Pedagogy Interest Group Members

Technology in the Library

Penfield has a growing collection of computing and media technology that will support your creative needs. In addition to our many laptop and desktop computers, we have digital camcorders and webcams for recording video, headsets and digital voice recorders for recording audio, and scanners for copying documents and images.

Go to our Computer and Media Technology at the Library page (<http://www.oswego.edu/library/circ/technology.html>) to see a list of these items along with their locations and circulation periods. Yes, much of this technology you can take out of the building for 14 days!

Is there something we don't have that would be really helpful for your assignments? Please let us know what it is. Our online suggestions form can be found at <http://www.oswego.edu/library/suggestions/index.html>. —Chris Hebblethwaite

Penfield Lengthens Loans and Helps Prevent Fines

We know that our patrons dislike getting overdue fines, but probably not as much as we dislike having to charge overdue fines, so Penfield has implemented two major improvements to help prevent patrons from getting fines.

Have you ever wished Penfield Library would send you a reminder to return/renew your materials before items are due? We now provide this service via email.

Courtesy notices are emailed out five days before regular circulating items are due. A link is provided in the email to click through and renew.

New Loan Periods

Penfield Library recently reevaluated loan periods. Student loan periods were changed from four to six weeks (42 days) for regular circulating items. The library hopes that the longer loan periods will help students avoid fines and use books for most of the semester as they develop research projects.

All DVDs now have a two-week loan period.

You can check your library account online any time through the library's homepage. Click on Renew Books (and view Personal Circulation Information.) For all our borrowing policies online: <http://www.oswego.edu/library/circ/borrowing.html> —Carol Carter

“Penfield has implemented two major improvements to help prevent patrons from getting fines.”

Library Assessment Team Begins Work

With the start of Oswego's self study for Middle States, Penfield Library has organized an Assessment Team to plan and establish an ongoing assessment program for the Library and to assist in developing assessment programs for particular areas of the Library. The Team members are Kathryn Johns-Masten, Jim Nichols, Shannon Pritting and Karen Shockey.

Our first task was to revisit the Library Mission Statement. We expect to have the new statement approved in the coming weeks. To give you a taste of what is coming, the title for the statement is "Penfield Library: Where Ideas, Learning, and Innovation Connect."

So now we will look for ways to document that we are in fact connecting our students to sources, services, and physical and online spaces in such a way as to promote learning.

We are reviewing existing data in order to select a handful of top level indicators that show we are making the connections. Our door count, for instance, can help us monitor the traffic in our physical space. Our web site counter can do the same for our online space and also indicate that students are engaging with our physical and digital collections.

This data will be supplemented with surveys and interviews in order to help us understand what the indicators might really mean, and allow us to identify specific strengths and areas for improvement. Also, targeted surveys will be used to learn more about experiences of specific groups with specific elements of our services.

"So now we will look for ways to document that we are in fact connecting our students to sources, services, and spaces in such a way as to promote learning."

Finally, we will be pursuing the assessment of information literacy learning outcomes, in line with Oswego's General Education requirement for infusion of advanced level information literacy through all majors. This will include the use of the Information Literacy Test (developed by James Madison University) as a benchmark and validation of our assessments of basic information literacy and assessments of advanced level information literacy in conjunction with departmental Program Reviews. —James T. Nichols

Patron Driven Collections

During the past several months, Penfield Library has been a participant in a SUNY pilot project whose charge was to explore the concept of patron driven acquisitions. Ten SUNY campuses, ranging from the University at Buffalo to Mohawk Valley Community College embarked on a mission to begin to create one SUNY-wide Research Collection. This collection will be accessible to all 64 campuses via Interlibrary Loan.

“This pilot has purchased over 600 titles with Penfield holding over 130.”

This pilot has purchased over 600 titles with Penfield holding over 130 of these titles. The Collection Development/Acquisitions and Interlibrary

Loan departments worked on this project to fill requests from our students, faculty and staff. We received our requests via our interlibrary loan process using a new online tool called Getting It Systems Toolkit (GIST),

[\(http://gettingitsystemtoolkit.wordpress.com/about/\)](http://gettingitsystemtoolkit.wordpress.com/about/)

developed by the Information Delivery Services Project at SUNY Geneseo.

Patron driven orders have also been filled by a relatively small program at Penfield coordinated by our Interlibrary Loan department. We hope that these pilot projects will give us some data to evaluate the effectiveness of diverting some funds to support the research needs of our users in the future. —Deborah Curry



Word Cloud created by Pam Peters of Delhi from titles purchased by SUNY One Project.

Penfield's Renovations

As many are aware, Penfield is scheduled for needed renovations in the next few years. Last year, we selected the Sasaki Architecture firm to conduct our Program Study to identify current and future needs. Sasaki will be on campus this semester to conduct initial interviews of Library staff, students, faculty, and other stakeholders in the renovation process. If you have any ideas about what would make Penfield's renovation great, please use our online suggestion form, which is on our homepage (oswego.edu/library).

We're moving forward with making small improvements to the Library before the major renovations begin. The first floor lobby has two new Innovative Group Learning Units, which are already popular with students. This summer the library's front doors were repaired and the rear doors were replaced.

Hopefully this semester, the roof of the library will be repaired. As the third floor is our quiet study floor, and is popular among students who enjoy a place to focus free of distractions, we will be monitoring this project to ensure that we continue to offer a quiet area, whether that is the third floor or another area.

Lastly, there is a project that will soon be underway to improve the basement of the Library. Much of the basement does not have reliable climate control, which prevents us from using much of it for storage of older materials. A new humidity control system will be installed to allow us to safely store research materials in the basement.

—Shannon Pritting



"We're moving forward in making improvements to the Library before our major renovation begins."

Penfield Staff News

Carrie Izzo joined the library January 21. She has been on campus since 1998 starting at Student Accounts. She worked in several departments before joining the library staff. She is currently the evening supervisor in Access Services.

Carrie sees the library as vital to the campus community and truly feels part of a team that serves the campus. She enjoys the challenges of the new position.

Carrie noted, "I'm continually impressed with our student workers and how seriously they take their jobs here in the library."

We are pleased by the sparkle Carrie adds to interactions with patrons and staff alike. Her upbeat personality and can-do attitude is a wonderful addition to the library.

Penfield Staff News (cont.)

Sharon Cromie began working at the Periodicals/Media desk on March 15. Her previous position was with the Department of Health, and she also worked with Blue Cross/Blue Shield and as a hair stylist for several years. Sharon doesn't miss the drive to Syracuse and has enjoyed her first few months at Penfield. Sharon's varied skills have made her an invaluable member of the Access Services team. She has taken a lead role in new software implementation and training in the department.

Joanne LaFontaine started at Penfield in Interlibrary Loan and Reserves on June 29. Prior to coming to Oswego, Joanne taught French for seven years. She earned her MLS in 2006 and recently worked at SUNY Potsdam. She continues to work as an evaluator for Empire State College. "Having a library science background, I enjoy being in the library again," Joanne noted.

Connie Sok began in September as an administrative assistant. Connie brings with her a variety of great experience as a computer technician, elementary school teacher, and small community coordinator.

Sally Clark will be retiring this fall after 36 dedicated years at Penfield. In her career at Penfield, Sally has worked in Technical Services mainly as a Cataloger. Her talents and skills in cataloging will be sorely missed. Sally is well known as the library's detective, and has found many lost or misplaced books. As the lead clerk for various projects her enthusiasm, attention to detail and ability to work with others has been wonderful. In addition she has been instrumental in the training of students. She has been a joy to work with and will be missed by everyone. We wish her a very happy and relaxing retirement!

Marion Green is retiring after almost 46 years at Penfield Library. She helped with the library's move from Rich Hall in the late 60's. Marion has graced many areas in the library, which include: working as a guard who monitored people leaving to be certain the books were checked out; at the Reserve and Circulation Desk; in Cataloging; the Periodicals Media Department, Special Collections, and for the past six years, Interlibrary Loan. Marion graduated with her B.A. in Creative Writing from SUNY Oswego in 1999. She writes murder plays, short stories, and poetry. Some of her work has been presented by the Oswego Players. In 2007, Marion received her Certificate in Ministry through LIMEX, an extension program through Loyola University. Marion was recently appointed Church Historian for St. Mary's in Oswego. Among her other interests Marion will be pursuing in retirement, she plans on travelling with friends.



New Library Staff Members (from left) Carrie Izzo, Joanne Lafontaine, and Sharon Cromie

Textbooks On Reserve Pilot Program

Every semester, more and more students ask us if we have textbooks for their classes. These questions come through the reference desk, Interlibrary Loan requests, and the Circulation Desk. Students are often overwhelmed by the costs of books for all of their classes. In response to the exorbitant price of books and the increasing requests by students, Penfield is piloting a textbooks on reserves program. We are using a small amount of money from our booksale to purchase books for some classes. Also, we have been requesting that Faculty place a desk copy on reserves for courses if possible. Many faculty have responded to requests by librarians, donating or lending books they are using for their courses. If you have a desk copy that you are willing to put on reserve, please contact your library liaison who will help you put the book on reserve. —*Shannon Pritting*

Penfield Subscribes to Major Ebook Collection

Penfield Library has recently acquired a new Ebook collection, Academic Complete by Ebrary. This collection offers access to over 50,000 ebooks from a variety of disciplines. Please take a look at the collection at: <http://site.ebrary.com/lib/oswego> and let us know what you think!



Family and Friends Weekend Booksale Returns

Penfield Library will once again hold a booksale on Saturday October 16th for Family and Friends Weekend. The booksale will run from 10:00 a.m to 3:00 p.m.

Upcoming Exhibits and Events at Penfield

Penfield Library will host a number of exhibits and displays this year. September 26th through October 15th is Banned Books Week...always a great display for us. Come and see the large stack of books that have been banned or challenged at other libraries.

In November 2010, the library hopes to show a student portrait exhibit. This exhibit will be student work from Barbara Stout's portraiture class. Last year, the library hosted Barbara's work, and, we are very excited about the prospect of now hosting her students' work.



Read Posters of Richard Hughes and Susan Coultrap-McQuin

Penfield Library may again host the annual *Faculty Staff Exhibit* in late January 2011. This (almost-annual) event is open to all faculty and staff and demonstrates the variety of talent of our Oswego community. Stay tuned for more information.

A Quest Exhibit is in the planning stages.

Penfield is also partnering with the Writing Across the Curriculum Program to display winners of the first annual

SUNY Oswego Deans' Writing Prizes.

Each student winner will receive a \$50 prize, have his or her writing displayed at Penfield and on the Writing Across the Curriculum website, and be honored at a reception on Quest Day.

Penfield Library currently has Read Posters on exhibit. For faculty and students who have not seen them, they are a treat. They contain pictures of faculty/staff/administrators holding their favorite books and a quote on the importance of reading. Many of us have seen celebrities on Read Posters..these are our celebrities. —Deale Hutton

Hiroshima Speaks Travels

Hiroshima Speaks, an exhibit of 30 posters taken from actual photos of the bombing, is traveling to other venues after initially being on exhibit here.

In February 2010, the exhibit was at SUNY Oneonta's James M. Milne Library. Currently it is on display at SUNY New Paltz Sojourner Truth Library (<http://newpaltz.libguides.com/hiroshima>). From October 15 – December 15, 2010, *Hiroshima Speaks* will travel to Buffalo State – Butler Library.

During the exhibition at Penfield Library, students made 1000 paper cranes, which were sent to the Hiroshima Peace Memorial. The cranes were hung at the memorial this summer by a former SUNY Oswego student, Kosuke Kisaka. —*Deale Hutton*



Kosuke Kisaka hanging Crane at Hiroshima Peace Memorial



A poster from the Hiroshima Speaks exhibit.

Penfield and SUNY Oswego Host National Interlibrary Loan Conference

This August, Penfield Library and SUNY Oswego hosted the two-day Information Delivery Services (IDS) Conference. Over 225 librarians and staff attended the conference. Librarians from across the state and country travelled to share ideas and best practices about Interlibrary Loan. The conference was titled:

“Transforming Discovery and Delivery: Acquisitions, ILL and IDS Search.”

The conference explored new ways to improve “purchase on demand” for our collections and ways that Interlibrary Loan and collection development can work together to use resources better. The IDS Project is a nationally renowned Interlibrary Loan initiative, begun by SUNY Geneseo’s Director, Ed Rivenburgh.

The IDS Project (idsproject.org) works to share best practices, training, and to develop technological tools and resources that help improve resource sharing. Penfield Library has been an active member of IDS since its beginning. The IDS Search developed by a team of librarians within the IDS Project became Penfield’s new catalog this semester. Other new technologies such as Getting It Systems Toolkit (GIST), which facilitates patron-driven acquisitions, has been developed by the IDS Project, and subsequently adopted by Penfield Library. —Shannon Pritting



“The IDS Project is a nationally renowned Interlibrary Loan Initiative.”



Penfield Library

oswego.edu/library
Information Desk 315-312-4267
Circulation Desk 315-312-2560



Penfield Library: “Where Innovation and Ideas Connect”