Enabling mixed content in Internet Explorer

Summary

Users of Windows Internet Explorer 8 and 9 may occasionally be unable to view content linked externally from ANGEL or Blackboard, receiving a message stating "Navigation to the page has been canceled."

Details

Viewing some external links from ANGEL or Blackboard will prompt a warning dialog in Internet Explorer 8 and 9, asking the user "Do you want to view only the webpage content that was delivered securely?" In previous versions of Internet Explorer, the same warning appeared, but was worded differently and required the response of "Yes." The new wording is such that users must actually click "No" to see the desired content. Users may have received this message and mistakenly replied "Yes," and are now unable to view the content linked from their ANGEL or Blackboard course.

To correct this, users can be directed to reset the specific security setting responsible for the warning dialog using the following steps:

1. Click on Tools at the top of the browser menu bar.
2. Select Internet Options.
3. Select the Security tab at the top.
4. Click the Custom Level... button.
5. Scroll about halfway down to the Miscellaneous heading (denoted by a "blank page" icon).
6. Under this heading is the option Display Mixed Content; set this to Enable.
7. Click OK, then Yes when prompted to confirm the change, then OK to close the Options window.
8. Close and restart the browser.

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